

**Annual Report on Grievance Redressal Cell**  
(for the Academic Year 2022-2023)

Quantum University's Grievance Redressal Cell is dedicated to resolving a range of concerns in academics, administration, and personal matters. Integrated into the Learning Management System, it efficiently handles minor issues and serves as the reporting platform for those beyond departmental boundaries. The cell's adept management contributes to a positive campus environment, showcasing the university's commitment to transparency and accountability.

Reported cases over the academic year were promptly addressed, highlighting the cell's proactive and responsive approach in managing concerns within the university community.

The registered cases are listed below:

S.No	Students Grievance	Complaint Date	Action Taken Date	Redressal taken
1	A request for increased food options on campus was forwarded to the canteen contractor for necessary action.	27.06.2022	28.06.2022	Forwarded the request to the canteen contractor for necessary action to expand food options on campus.
2	Quality of Food in Hostel Mess	11.07.2022	12.07.2022	Advised the hostel committee to address the quality of food in the hostel mess, and the issue was successfully resolved.
3	Repair of Faulty Electrical Appliances	16.08.2022	17.08.2022	Tasked an electrician with repairing faulty electrical appliances in classrooms
4	Purchase of new Sports material	26.08.2022	28.08.2022	The sports officer received a notification to procure additional sports materials for students, and the matter has



				been resolved.
5	Additional Placement Classes for Final Year Students	29.03.2023	31.03.2023	The request from final year B.Tech students for extra placement classes was communicated to the Placement Department - Department of External Programs (DEEPRO). They were urged to conduct extended training sessions to improve the students' prospects of securing positions in multinational companies.

