

**QUANTUM  
UNIVERSITY**



**Capacity Development and  
Skill Enhancement**

# **A Report on Soft Skills Training**

**Academic Year  
(2019-2020)**

**Quantum University**  
**A Report on Soft Skills Training**



**Academic Year (2019-2020)**

  
Registrar  
Quantum University

Following Capacity Development And Skills Enhancement Initiatives Are Undertaken By The Institution

5.1.3 Following Capacity Development And Skills Enhancement Activities Are Organized For Improving Students Capability (8) Soft Skills

| Development And Skill Enhancement Programme  | Year Of Implementation | Number Of Students Enrolled | Name Of The Agencies-Consultants Involved With Contact Details, If Any             |
|--|------------------------|-----------------------------|--|
| A Workshop on Hotel Communication Skills   | 03-08-2019             | 40                          | Mr. D.C Vashishth Dean – Department of Hospitality And Tourism, Quantum University |
| Session on Fostering Essential Soft Skills for Gate/IES and Major Exams Preparation                        | 14-09-2019             | 88                          | Mr. Vaibhav Srivastav<br>Made Easy Coaching Delhi                                  |
| Master Class on Core Skills for Chinese Food   | 23-11-2019             | 55                          | Mr. D.C Vashishth Dean – Department of Hospitality And Tourism Quantum University  |
| Virtual Skype Workshop on Honing Skills on Research and Academic Possibilities After Graduation In Science | 02-12-2019             | 67                          | Dr. Bhishma Tyagi (Asth. Professor, Department Of Earth Science, NIT Rourkela).    |
| 2nd Workshop Series on “Hotel Communication Skills”  | 2-02-2020              | 40                          | Ms. Saloni Kaushik<br>(Assistant Manager-Concierge, The Oberoi Gurugram)           |
| Workshop on Enhancing Reasoning Skills for Competitive Examinations  | 02-04-2020             | 17                          | Dr. Ankur Kashyap<br>(Assistant Professor, QSB, Quantum University)                |



Registrar  
Quantum University

## A WORKSHOP ON HOTEL COMMUNICATION SKILLS

**Name of Event:** A WORKSHOP ON HOTEL COMMUNICATION SKILLS

**Date of Event:** 3<sup>rd</sup> August 2019

**Hosted By:** Department of Hospitality and Tourism

**Name of Guest Lecturer:** Mr. D.C Vashishth

**Number of Participants:** 40 participants

The Quantum Department of Hospitality and Tourism at Quantum University, Roorkee, orchestrated an enriching workshop on Hotel communication skills, which took place on August 3, 2019. The workshop was led by the esteemed Mr. D.C Vashishth, the Dean of the Department of Hospitality and Tourism, who possesses an extensive and illustrious career spanning over 20 years in both industry and academia. His valuable insights and expertise in the field were shared with the students, creating an invaluable learning experience.

With a descriptive and engaging presentation on communication skills in the hospitality industry, Mr. D.C Vashishth emphasized the pivotal role of effective communication in shaping the success of organizations in the hospitality domain. He elucidated how strong communication skills are vital in maintaining the reputation and popularity of establishments, making them stand out in the competitive landscape of the industry.

### **Major Outcomes of the Event**

1. Students gained valuable insights into the significance of communication skills in the hospitality industry.
2. Acquired practical tips and techniques for effective communication within a hospitality setting.
3. Learned the importance of body language and the art of effective listening in creating positive guest experiences.
4. Were exposed to real-world examples of how communication impacts guest perceptions and brand reputation through hotel reviews.
5. Received firsthand wisdom about the demanding nature of a career in hospitality, including hard work and time management.
6. Were inspired by Mr. D.C Vashishth's genuine passion for hospitality and commitment to their growth.



**Mr. D.C Vashishth, Dean – Department of Hospitality and Tourism conducting a workshop on Hotel Communication**

## **SESSION ON FOSTERING ESSENTIAL SOFT SKILLS FOR GATE/IES AND MAJOR EXAMs PREPARATION**

**Name of Event:** SESSION ON FOSTERING ESSENTIAL SOFT SKILLS FOR GATE/IES AND MAJOR EXAMs PREPARATION

**Date of Event:** 14<sup>th</sup> September 2019

**Hosted By:** Quantum University Department of Mechanical Engineering

**Name of Guest Lecturer:** Mr. Vaibhav Srivastav

**Number of Participants:** 88 participants

On 14<sup>th</sup> September 2019, a power-packed one-day workshop was held at Quantum University to ignite the motivation and drive of students preparing for GATE and IES examinations. Organized by the Department of Mechanical Engineering, the event featured a captivating 'Motivation Lecture on How to Prepare for GATE/IES and Major Exams' at the prestigious Shyam ji Auditorium.

With the auditorium brimming with enthusiasm, over 88 students of Quantum University eagerly attended the lecture, seeking valuable insights and guidance from the esteemed Mr. Vaibhav Srivastav. As a seasoned expert in coaching and training at Made Easy Coaching Delhi, his presence brought a wealth of knowledge and inspiration to aspiring engineers.

### **Major Outcome of the Event**

1. The workshop featured a captivating 'Motivation Lecture on How to Prepare for GATE/IES and Major Exams' by Mr. Vaibhav Srivastav, a seasoned Made Easy coaching Delhi expert.
2. Over 88 enthusiastic students attended the lecture, seeking inspiration and knowledge to excel in competitive engineering exams.
3. Mr. Vaibhav Srivastav emphasized the significance of focused preparation and shared effective strategies for success in GATE, IES, and other major examinations.
4. The motivational lecture instilled confidence and determination in the students, empowering them to pursue academic excellence with renewed dedication.
5. Such motivational lectures provide students with insights into competitive exams, helping them gain a clearer understanding of their career paths.
6. The event showcased the commitment of the Department of Mechanical Engineering to provide enriching experiences that nurture students' aspirations.





**One day Workshop on How to prepare for IES/Gate and Major exams**

## MASTER CLASS ON CORE SKILLS FOR CHINESE FOOD

**Name of Event:** MASTER CLASS ON CORE SKILLS FOR CHINESE FOOD

**Date of Event:** 23<sup>rd</sup> November 2019

**Hosted By:** Department of Hotel Management and Tourism

**Name of Guest Lecturer:** Mr. D.C Vashishth

**Number of Participants:** 55 participants

A delightful event organized by the Department of Hotel Management and Tourism on 23<sup>rd</sup> November 2019 celebrated the wonders of Chinese cuisine, offering participants an unforgettable journey into the heart of Chinese culinary artistry. This report provides a captivating overview of the event, showcasing its key features, activities, and the profound impact it had on attendees. The Chinese Culinary Showcase was undoubtedly the star of the event, treating participants to a mouthwatering array of authentic Chinese dishes. From regional specialties to timeless favorites, the diverse selection included delightful dim sum, aromatic stir-fries, delectable noodle dishes, and tantalizing desserts. This culinary extravaganza provided a true representation of the rich tapestry of Chinese gastronomic traditions.

### **Major Outcomes of the Event**

1. Participants were treated to an extensive and diverse selection of authentic Chinese dishes, including dim sum, stir-fries, noodle dishes, and desserts.
2. Accomplished chefs conducted Live Cooking Demonstrations, showcasing the intricate techniques and skills required in Chinese cuisine preparation.
3. The event provided a cultural immersion experience, featuring traditional music, vibrant decorations, and captivating performances such as dragon dances.
4. Attendees engaged in a Tasting Experience, exploring various taste profiles and expanding their palates with different Chinese flavors.
5. The fusion of culinary delights and cultural elements created an immersive and enriching experience, transporting attendees to the heart of Chinese traditions.
6. Positive feedback received highlighted the event's success in creating an engaging and unforgettable experience centered on Chinese food and culture.





**Images from Exploring The Delights Of Chinese Cuisine: A Memorable Event  
On Chinese Food**

## **VIRTUAL SKYPE WORKSHOP ON HONING SKILLS ON RESEARCH AND ACADEMIC POSSIBILITIES AFTER GRADUATION IN SCIENCE**

**Name of Event:** VIRTUAL SKYPE WORKSHOP ON HONING SKILLS ON RESEARCH AND ACADEMIC POSSIBILITIES AFTER GRADUATION IN SCIENCE

**Date of Event:** 2<sup>nd</sup> December 2019

**Hosted By:** Quantum University

**Name of Guest Lecturer:** Dr. Bhishma Tyagi, NIT Rourkela

**Number of Participants:** 67 participants

An illuminating virtual Skype Workshop at Quantum University unfolded on 2nd December 2019, opening doors to endless opportunities and possibilities in the field of research after graduation in science. The students of B.Sc. (PCM) were privileged to engage in a highly interactive and productive session with the eminent personality, Dr. Bhishma Tyagi, Assistant Professor at the prestigious Department of Earth Science, NIT Rourkela.

During the session, any ambiguity surrounding the idea of research opportunities was skillfully defenestrated. Dr. Bhishma Tyagi shed light on the myriad streams available for research both in India and abroad, providing invaluable insights into the diverse paths students could embark upon in their academic journeys.

### **Major Outcomes of the Event**

1. Student engagement with Dr. Bhishma Tyagi, an Assistant Professor at NIT Rourkela, led to a deeper understanding of research opportunities.
2. Students' clarity on potential research paths was enhanced by Dr. Tyagi's insights into streams available after graduation.
3. Fostered awareness of relevant entrance examinations grew as Dr. Tyagi discussed their significance in the research field.
4. The purpose and determination were strengthened, resulting from the session's clarity on pursuing research opportunities.
5. Participants inculcated an understanding of pollution's environmental impact expanded through Dr. Tyagi's expertise in Earth Science.
6. Student commitment to sustainability was inspired by innovative solutions to combat pollution and protect the environment.



### **Research and Academic Possibilities After Graduation In Science**

## **2ND WORKSHOP SERIES ON “HOTEL COMMUNICATION SKILLS**

**Name of Event:** 2ND WORKSHOP SERIES ON “HOTEL COMMUNICATION SKILLS

**Date of Event:** 2<sup>nd</sup> February 2020

**Hosted By:** Department of Hospitality and Tourism

**Name of Guest Lecturer:** Ms. Saloni Kaushik, the Assistant Manager - Concierge at Oberoi, Gurugram

**Number of Participants:** 40 participants

On the illustrious date of 2nd February 2020, the Department of Hospitality and Tourism at Quantum University, Roorkee, hosted a transformative workshop conducted by Ms. Saloni Kaushik, the Assistant Manager - Concierge at Oberoi, Gurugram. In this second series of workshops, the spotlight was on communication, and Ms. Saloni Kaushik left an indelible impact on the eager students with her invaluable insights.

With a wealth of expertise in the field, Ms. Saloni Kaushik took the students on an interactive journey into the world of effective communication. The highly engaging session commenced with a descriptive presentation that emphasized the pivotal role of communication in shaping the success and reputation of hotel brands. The students were enthralled as she shared practical tips to elevate their communication skills to new heights.

### **Major Outcomes of the Event**

1. The workshop focused on effective communication, providing students with valuable insights to enhance their skills.
2. Ms. Saloni Kaushik's expertise guided students through an interactive exploration of communication's importance.
3. A presentation highlighted communication's role in shaping hotel brand success, accompanied by practical tips.
4. Interactive activities and communication games, such as the Name Game and Self-Introduction Game, were conducted.
5. The workshop covered diverse aspects of communication, including body language, listening skills, and Q&A sessions.
6. Students actively participated, fostering a positive and dynamic learning environment.



**Mr Saloni Kaushik Organized and Workshop Series On “Hotel Communication Skills**

## **WORKSHOP ON ENHANCING REASONING SKILLS FOR COMPETITIVE EXAMINATIONS**

**Name of Event:** WORKSHOP ON ENHANCING REASONING SKILLS FOR COMPETITIVE EXAMINATIONS

**Date of Event:** 2<sup>nd</sup> April 2020

**Hosted By:** Faculty of Business and Management

**Name of Guest Lecturer:** Dr. Ankur Kashyap

**Number of Participants:** 17 participants

On the enlightening day of 2nd April 2020, the Faculty of Business and Management, Quantum University hosted a transformative one-day workshop on "Enhancing Reasoning Skills for Competition Examination." The workshop aimed to equip participants with essential reasoning skills crucial for excelling in various competitive examinations. With a wealth of expertise in the field, Dr. Ankur Kashyap With a diverse attendance of 17 individuals, including college-bound students and ambitious working professionals seeking competitive job placements, the event proved to be a resounding success.

The workshop commenced with an introduction to the concept of reasoning and its paramount significance in competitive examinations. Participants gained a profound understanding of how reasoning skills underpin problem-solving and decision-making, elevating their potential to perform remarkably in any competitive setting.

### **Major Outcomes of the Event**

1. The workshop aimed to equip participants with essential reasoning skills required for excelling in competitive examinations.
2. The event garnered a diverse attendance of 17 individuals, including college-bound students and ambitious working professionals.
3. Introduction to reasoning and its significance in competitive exams set the foundation for the workshop.
4. Participants gained a deep understanding of reasoning's role in problem-solving and decision-making in competitive settings.



5. Various types of reasoning questions, including verbal, logical, and analytical reasoning, were explained with examples.
6. Participants practiced and fortified their reasoning skills through numerous examples and exercises.
7. Effective strategies for pattern recognition, drawing conclusions, making inferences, and eliminating answer choices were shared.





**In The Picture A Group Discussion Going on Among Students To Foster Reasoning Skills**