Action Taken Report on Feedback of Stakeholders

Session (2022-23)

Program Name: Bachelor of Hotel Management (BHM)

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Department of Hospitality and Tourism

Faculty of Graduate Studies

Quantum University, Roorkee

Action Taken Report of the Department

(On the basis of the suggestions made by the IQAC and Sub Specialty Groups of the Departments on the Feedback of all stakeholder)

	Action Taken Report	
	Department Name: Department of Hospitality and Tourism	
	Feedback Session: 2022-23	
	Curriculum Design	
Code	**Recommendation by Sub Specialty Groups of the Department**	**Action taken for new session 2023-24**
	R-2: To maintain the rigour of the course and to make students employable, and handle task effectively and efficiently, Syllabus up gradation and revision in subjects is suggested	**Implemented**
HM3110	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3111	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3114	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3115	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3116	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
VP3113	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3144	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3145	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education**

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		Policy.
HM3147	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3148	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
CE3101	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
	New subject need to be added in 1st semester i.e., UNDP.	**New subject added in semester 1 namely UNDP**
HM3212	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3213	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3216	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3217	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3218	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
VP3213	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3244	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3245	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**

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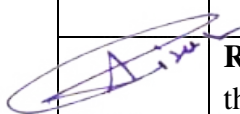|		
HM3247	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3248	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
CY3205	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
	New subject need to be added i.e., Indian Knowledge System in semester 2.	**New subject added namely Indian Knowledge System in semester 2.**
HM3375 - HM3380	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3410	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3411	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3412	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3414	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3415	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3416	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3445	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3446	New subject code& Subject category must be	New subject code & category of the

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	created and added according to **New Education Policy.**	subject has been created and added according to **New Education Policy.**
HM3448	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
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VP3413	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3501	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3502	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3503	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3505	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3506	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3540	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3541	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3542	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**

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HM3543	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
VP3516	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3601	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3602	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3603	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3604	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3606	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3640	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3641	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3642	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3643	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
VP3613	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education**

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HM3701	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3702	Subject needs to be removed from the course and introduce the new subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
HM3703	Subject needs to be removed from the course and introduce the new subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
HM3704	Subject needs to be removed from the course and introduce the new subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
HM3705	Subject needs to be removed from the course and introduce the new subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
HM3706	Subject needs to be removed from the course and introduce the new subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
HM3707	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3708	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3709	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3740	Subject needs to be removed from the course as it is practical subject and there will be no practical in semester 7 as this semester is of Program Elective and only theory subjects will be there and introduce the new theory subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
HM3741	Subject needs to be removed from the course as it is practical subject and there will be no practical in semester 7 as this semester is of Program Elective and only theory subjects will be there and introduce the new theory subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP. Registrar Quantum University
HM3742	Subject needs to be removed from the course as it is practical subject and there will be no practical in semester 7 as this semester is of Program Elective and only	Subject has been removed and new subject has been added according to NEP.

	theory subjects will be there and introduce the new theory subjects with new code and name according to NEP.	
HM3743	Subject needs to be removed from the course as it is practical subject and there will be no practical in semester 7 as this semester is of Program Elective and only theory subjects will be there and introduce the new theory subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
HM3744	Subject needs to be removed from the course as it is practical subject and there will be no practical in semester 7 as this semester is of Program Elective and only theory subjects will be there and introduce the new theory subjects with new code and name according to NEP.	Subject has been removed and new subject has been added according to NEP.
	New subject need to be added in core subject of semester 7 related to Tourism.	**New subject added related to Tourism in semester 7 with new subject code according to NEP.**
HM3874	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3875	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3876	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3877	New subject code& Subject category must be created and added according to **New Education Policy.**	New subject code & category of the subject has been created and added according to **New Education Policy.**
HM3878	Subject need to be removed from curriculum as this is the part of one subject only and is merged in that only during the on-the-job training.	Subject has been removed and merged into one subject.
	R-6: New subject need to be added in on-the-job training related to HR Department.	New subject added in on-the-job training i.e., HUMAN RESOURCE MANAGEMENT IN SERVICE INDUSTRY.
	R-6: New subject need to be added in on-the-job training related to Sales Department.	New subject added in on-the-job training i.e., HOSPITALITY SALES AND BRAND PROMOTION.
Other Teaching Learning Aspects		

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Soft Skill Mentoring of Students.	**R-6**: Soft Skills of the Students have to be monitored along with their Academic development and enhancing employability	Mentors are advised to be in regular contact with students and have regular sessions with them.
Faculty Development Programme and Sessions	**AR-1:** Regular training required for the faculties to develop new techniques used in industry.	More FDPs were introduced to the faculties for their personal and career development thus ensuring more professional approach towards teaching.
Overall Teaching Learning Process	**AR-2:** Usefulness of ERP/ LMS/ QLRC/Other learning platforms towards efficient delivery of the course content. Faculties provide quality of content based on new concepts / technologies.	Overall Teaching Learning Process is enhanced through CMS.
Peer Group Learning	**R-3:** Forming Fast learning peer groups or discussion groups. Assignments for Fast and slow learners that is based on project, case studies, Flip classes.	Assignments for Fast and slow learners that is based on project, case studies, Flip classes through Qualtrics and Moodle.
ICT Enabled Literacy	**R-5:** More ICT enabled course is be introduced that will help the students in their assignments and project. Encouraging faculties to use ICT for imparting Knowledge.	Faculties were encouraged to use ICT techniques like projectors for classes.
Communication Skills	**R-4**: More students presentations are required to be implemented	Incorporated in Assignment, flip classes, mini projects supervised by teachers
Orientation	**R-1:** Orientation program should be more elaborative and informative.	Information regarding major and minor courses need to be given at the time of orientation only.
Guest Session	**R-7**: Workshops/guest lecturers for making students aware about national and international issues to be emphasized upon	Implemented

Deepak Singhal

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University Feedback System

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Coordinator. IQAC