

FEEDBACK ANALYSIS REPORT

Session (2021-22)

Bachelor of Hotel Management



DEPARTMENT OF HOSPITALITY AND TOURISM

Faculty of Graduate Studies

Quantum University



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Quantum University

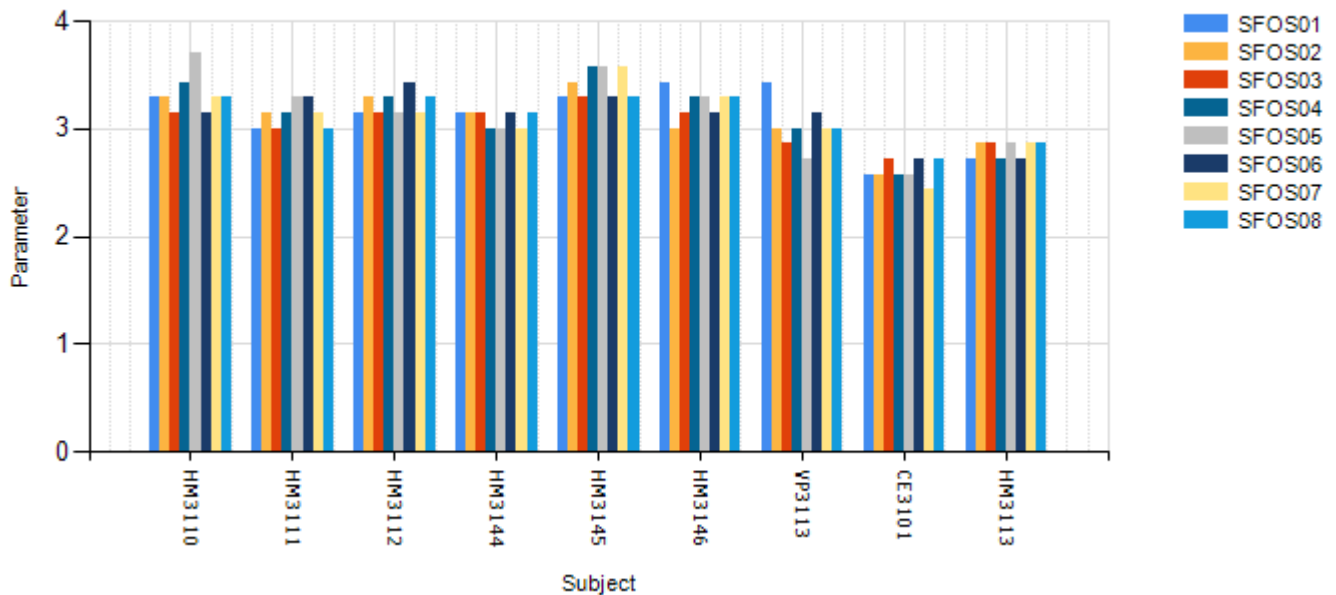
Data Representation of Feedback

Feedback on Courses (Students)

1st Semester 2021-22
No of Students: 7

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3110	3.29	3.29	3.14	3.43	3.71	3.14	3.29	3.29	3.32
HM3111	3.00	3.14	3.00	3.14	3.29	3.29	3.14	3.00	3.13
HM3112	3.14	3.29	3.14	3.29	3.14	3.43	3.14	3.29	3.23
HM3144	3.14	3.14	3.14	3.00	3.00	3.14	3.00	3.14	3.09
HM3145	3.29	3.43	3.29	3.57	3.57	3.29	3.57	3.29	3.41
HM3146	3.43	3.00	3.14	3.29	3.29	3.14	3.29	3.29	3.23
VP3113	3.43	3.00	2.86	3.00	2.71	3.14	3.00	3.00	3.02
CE3101	2.57	2.57	2.71	2.57	2.57	2.71	2.43	2.71	2.61
HM3113	2.71	2.86	2.86	2.71	2.86	2.71	2.86	2.86	2.80
Total Avg. :-	3.11	3.08	3.03	3.11	3.13	3.11	3.08	3.10	3.09

Student Feedback Chart - 1st Semester



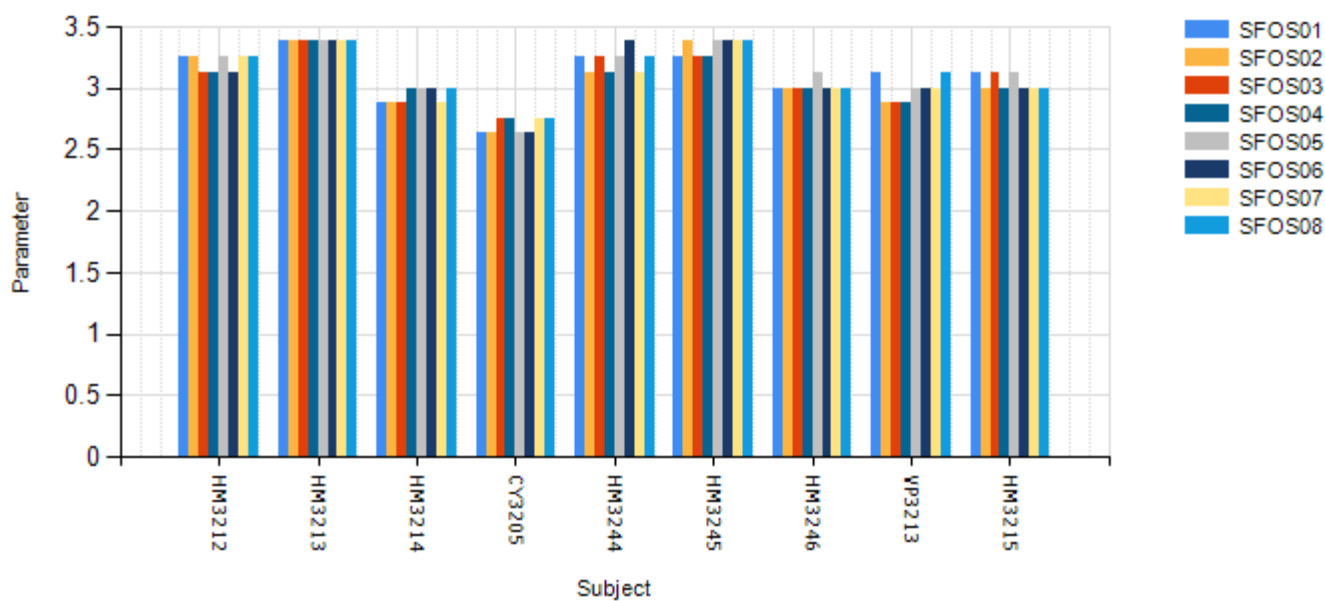

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2nd Semester 2021-22

No of Students: 7

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3212	3.25	3.25	3.13	3.13	3.25	3.13	3.25	3.25	3.20
HM3213	3.38	3.38	3.38	3.38	3.38	3.38	3.38	3.38	3.38
HM3214	2.88	2.88	2.88	3.00	3.00	3.00	2.88	3.00	2.94
CY3205	2.63	2.63	2.75	2.75	2.63	2.63	2.75	2.75	2.69
HM3244	3.25	3.13	3.25	3.13	3.25	3.38	3.13	3.25	3.22
HM3245	3.25	3.38	3.25	3.25	3.38	3.38	3.38	3.38	3.33
HM3246	3.00	3.00	3.00	3.00	3.13	3.00	3.00	3.00	3.02
VP3213	3.13	2.88	2.88	2.88	3.00	3.00	3.00	3.13	2.98
HM3215	3.13	3.00	3.13	3.00	3.13	3.00	3.00	3.00	3.05
Total Avg. :-	3.10	3.06	3.07	3.06	3.13	3.10	3.09	3.13	3.09

Student Feedback Chart - 2nd Semester

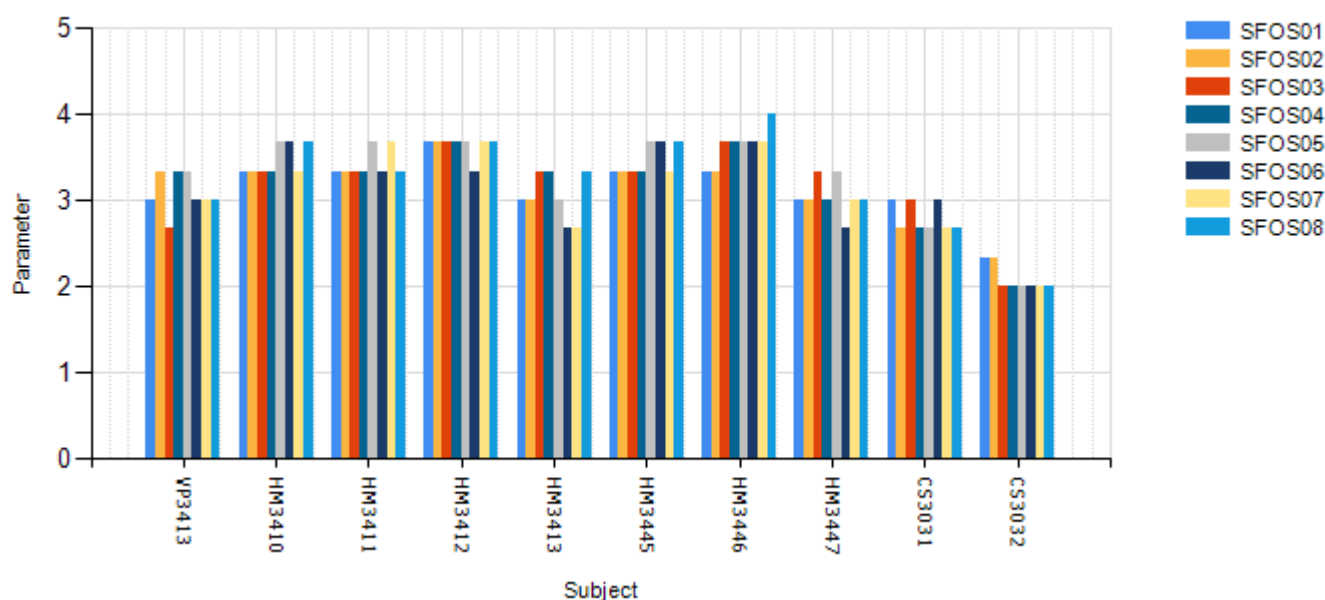



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4th Semester 2021-22
No of Students: 3

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
VP3413	3.00	3.33	2.67	3.33	3.33	3.00	3.00	3.00	3.08
HM3410	3.33	3.33	3.33	3.33	3.67	3.67	3.33	3.67	3.46
HM3411	3.33	3.33	3.33	3.33	3.67	3.33	3.67	3.33	3.42
HM3412	3.67	3.67	3.67	3.67	3.67	3.33	3.67	3.67	3.63
HM3413	3.00	3.00	3.33	3.33	3.00	2.67	2.67	3.33	3.04
HM3445	3.33	3.33	3.33	3.33	3.67	3.67	3.33	3.67	3.46
HM3446	3.33	3.33	3.67	3.67	3.67	3.67	3.67	4.00	3.63
HM3447	3.00	3.00	3.33	3.00	3.33	2.67	3.00	3.00	3.04
CS3031	3.00	2.67	3.00	2.67	2.67	3.00	2.67	2.67	2.79
CS3032	2.33	2.33	2.00	2.00	2.00	2.00	2.00	2.00	2.08
Total Avg. :-	3.13	3.13	3.17	3.17	3.27	3.10	3.10	3.23	3.16

Student Feedback Chart - 4th Semester

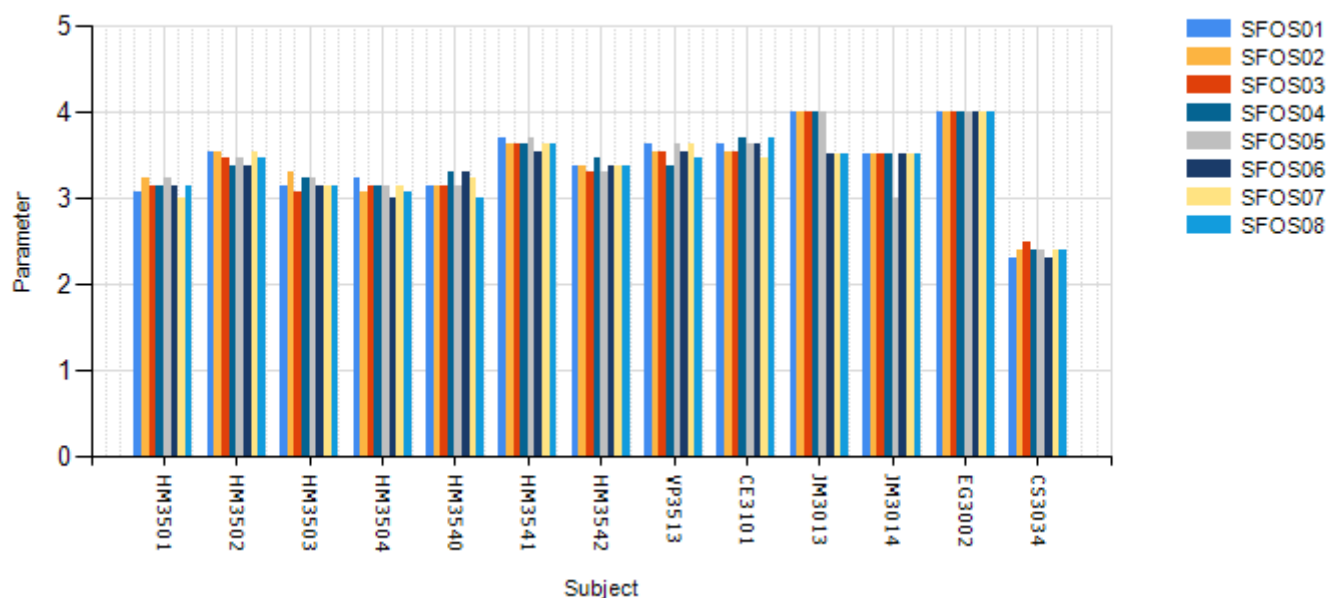



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5th Semester 2021-22
No of Students: 13

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3501	3.08	3.23	3.15	3.15	3.23	3.15	3.00	3.15	3.14
HM3502	3.54	3.54	3.46	3.38	3.46	3.38	3.54	3.46	3.47
HM3503	3.15	3.31	3.08	3.23	3.23	3.15	3.15	3.15	3.18
HM3504	3.23	3.08	3.15	3.15	3.15	3.00	3.15	3.08	3.13
HM3540	3.15	3.15	3.15	3.31	3.15	3.31	3.23	3.00	3.18
HM3541	3.69	3.62	3.62	3.62	3.69	3.54	3.62	3.62	3.63
HM3542	3.38	3.38	3.31	3.46	3.31	3.38	3.38	3.38	3.38
VP3513	3.62	3.54	3.54	3.38	3.62	3.54	3.62	3.46	3.54
CE3101	3.62	3.54	3.54	3.69	3.62	3.62	3.46	3.69	3.60
JM3013	4.00	4.00	4.00	4.00	4.00	3.50	3.50	3.50	3.81
JM3014	3.50	3.50	3.50	3.50	3.00	3.50	3.50	3.50	3.44
EG3002	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
CS3034	2.30	2.40	2.50	2.40	2.40	2.30	2.40	2.40	2.39
Total Avg. :-	3.40	3.41	3.38	3.41	3.37	3.34	3.35	3.34	3.38

Student Feedback Chart - 5th Semester

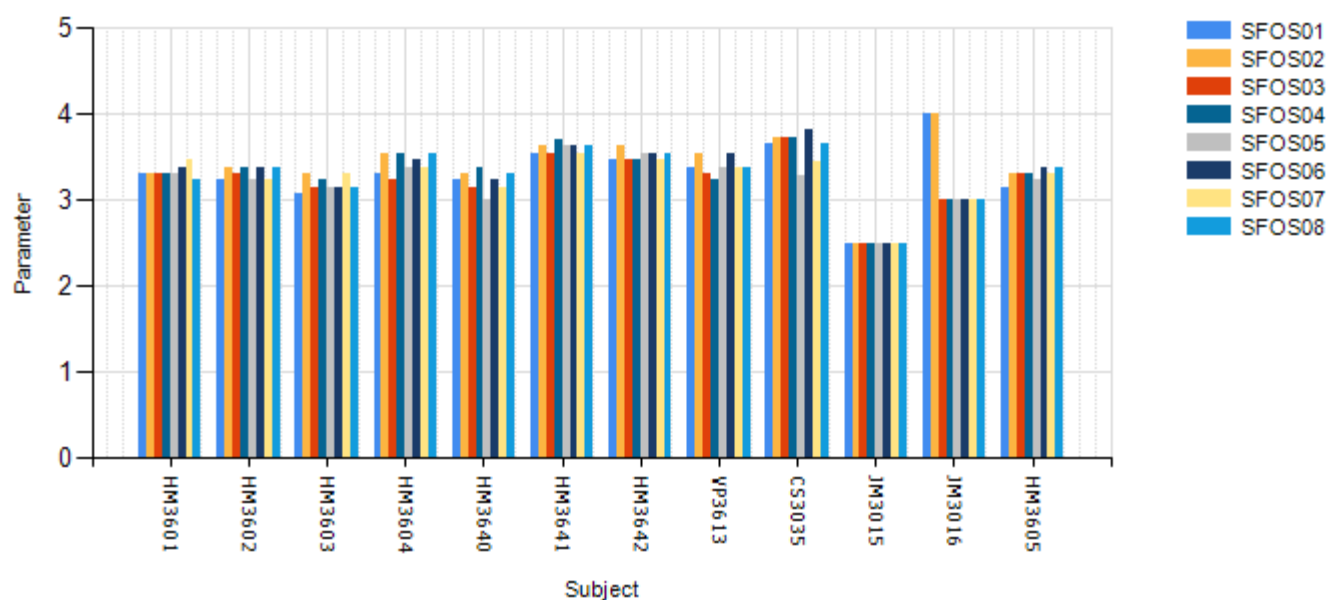



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6th Semester 2021-22
No of Students: 13

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3601	3.31	3.31	3.31	3.31	3.31	3.38	3.46	3.23	3.33
HM3602	3.23	3.38	3.31	3.38	3.23	3.38	3.23	3.38	3.32
HM3603	3.08	3.31	3.15	3.23	3.15	3.15	3.31	3.15	3.19
HM3604	3.31	3.54	3.23	3.54	3.38	3.46	3.38	3.54	3.42
HM3640	3.23	3.31	3.15	3.38	3.00	3.23	3.15	3.31	3.22
HM3641	3.54	3.62	3.54	3.69	3.62	3.62	3.54	3.62	3.60
HM3642	3.46	3.62	3.46	3.46	3.54	3.54	3.46	3.54	3.51
VP3613	3.38	3.54	3.31	3.23	3.38	3.54	3.38	3.38	3.39
CS3035	3.64	3.73	3.73	3.73	3.27	3.82	3.45	3.64	3.63
JM3015	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50
JM3016	4.00	4.00	3.00	3.00	3.00	3.00	3.00	3.00	3.25
HM3605	3.15	3.31	3.31	3.31	3.23	3.38	3.31	3.38	3.30
Total Avg. :-	3.32	3.43	3.25	3.31	3.22	3.33	3.26	3.31	3.30

Student Feedback Chart - 6th Semester

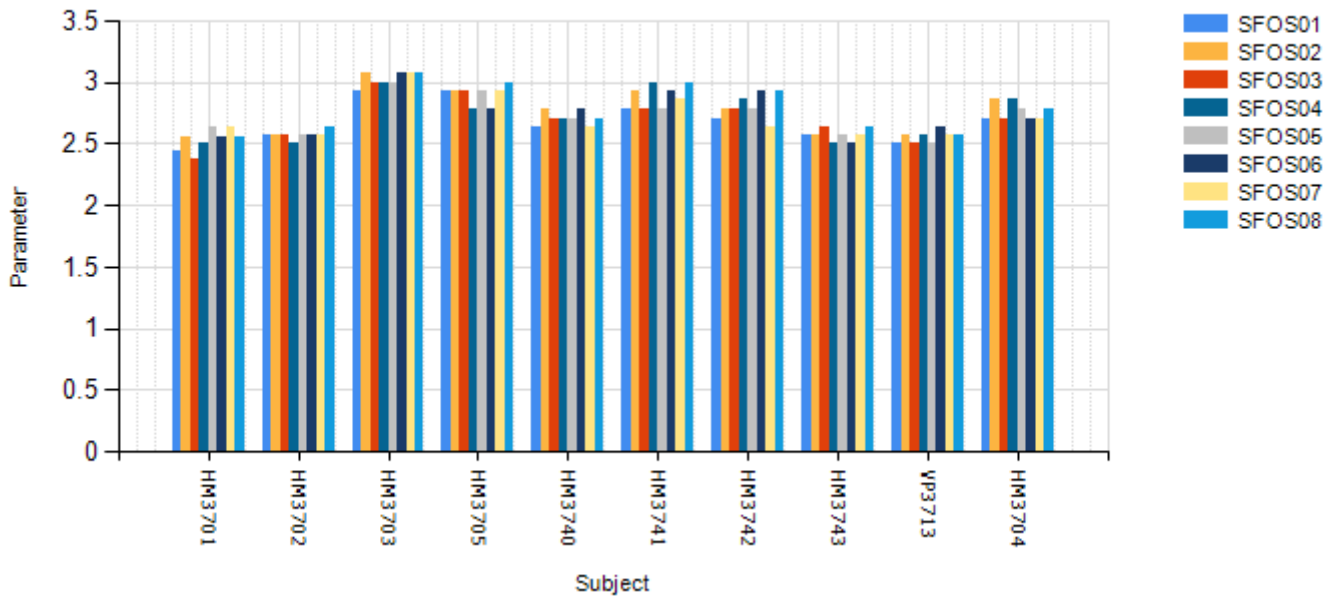



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7th Semester 2021-22
No of Students: 23

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3701	2.44	2.56	2.38	2.50	2.63	2.56	2.63	2.56	2.53
HM3702	2.57	2.57	2.57	2.50	2.57	2.57	2.57	2.64	2.57
HM3703	2.93	3.07	3.00	3.00	3.00	3.07	3.07	3.07	3.03
HM3705	2.93	2.93	2.93	2.79	2.93	2.79	2.93	3.00	2.90
HM3740	2.64	2.79	2.71	2.71	2.71	2.79	2.64	2.71	2.71
HM3741	2.79	2.93	2.79	3.00	2.79	2.93	2.86	3.00	2.88
HM3742	2.71	2.79	2.79	2.86	2.79	2.93	2.64	2.93	2.80
HM3743	2.57	2.57	2.64	2.50	2.57	2.50	2.57	2.64	2.57
VP3713	2.50	2.57	2.50	2.57	2.50	2.64	2.57	2.57	2.55
HM3704	2.71	2.86	2.71	2.86	2.79	2.71	2.71	2.79	2.77
Total Avg. :-	2.68	2.76	2.70	2.73	2.73	2.75	2.72	2.79	2.73

Student Feedback Chart - 7th Semester




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Feedback on Curriculum (Students 2021-22)

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
SFOC01	25	25	41.67	8.33	0	2.67
SFOC02	25	33.33	25	16.67	0	2.67
SFOC03	16.67	33.33	25	25	0	2.42
SFOC04	16.67	41.67	33.33	8.33	0	2.67
SFOC05	16.67	33.33	25	25	0	2.42
SFOC06	25	33.33	25	8.33	8.33	2.58
SFOC07	16.67	41.67	25	8.33	8.33	2.5
SFOC08	16.67	16.67	41.67	16.67	8.33	2.17
SFOC09	16.67	25	41.67	8.33	8.33	2.33
SFOC10	33.33	16.67	33.33	16.67	0	2.67
SFOC11	25	16.67	33.33	16.67	8.33	2.33
SFOC12	33.33	8.33	41.67	8.33	8.33	2.5
SFOC13	25	25	25	16.67	8.33	2.42
SFOC14	25	8.33	50	8.33	8.33	2.33
SFOC15	25	16.67	41.67	8.33	8.33	2.42
SFOC16	41.67	8.33	33.33	8.33	8.33	2.67
SFOC17	25	25	33.33	8.33	8.33	2.5
SFOC18	33.33	16.67	33.33	8.33	8.33	2.58

Orientation at the beginning of the semester to inform you about different value added programs such as electives, Minor Program, Passion Program, and also about University rules & regulation.



Departmental Orientation to inform you about the course objectives and their outcomes, generic information about class representatives, student representatives, mentors, etc.



Clarity of Information given in advance by department about the trainings/ workshop, certifications, planned for the semester.



Participation of teachers and mentors to assist you in choosing the Electives/ Minor Program/ Passion Program in the semester.



Structure, comprehensiveness and relevance of the semester Curriculum.



Effectivity of the Curriculum in enhancing communication and presentation skills, critical thinking, team-work through Value Added Programs (VAP), presentations and peer group learning.




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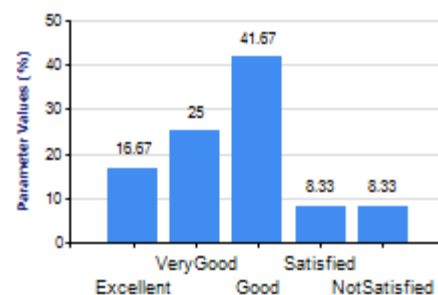
Effectivity of the Curriculum in developing analytical and problem solving skills through mini project works, flipped classes and research based assignments, case studies, et



Selection of Lab Practicals, and assignments in the curriculum to complement theory classes during the semester



Consistency, quality and duration of labs through the semester.



Effectivity of the Curriculum to create awareness on National and international issues like gender equality, environment, human values, wellness etc.



Effectivity of the Curriculum in developing ICT and communication skills



Relevance of the curriculum to real life situations, current trends and practices in the respective discipline.



Effectivity of the curriculum in ensuring job related skills through trainings/workshops/internships/industry connect and in providing standardised certification (Only for Sr. batches).



Effectivity of inter-disciplinary components of the curriculum such as Minors and Open Electives in enhancing the range of your skills and competencies (if any)



Enrichment brought to you through various Co-curricular Passion Programs, Campus Clubs and Societies and also various Extra Curricular activities.



Learning experience of MOOC/ Swyam/other online portals and Industry collaborated Programs as a part of curriculum (If applicable)



Quality of examination/appraisal/assessment of the students through quizzes, assignments, written examinations, project works, presentations, submissions, etc.



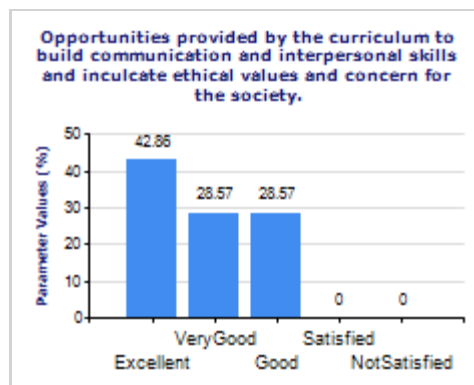
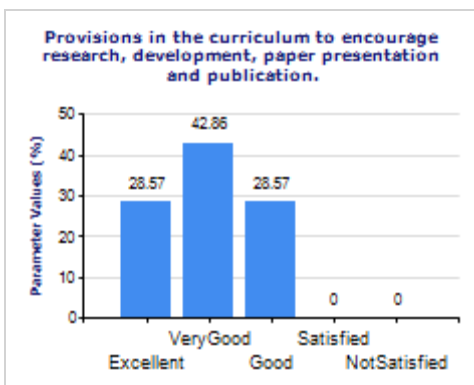
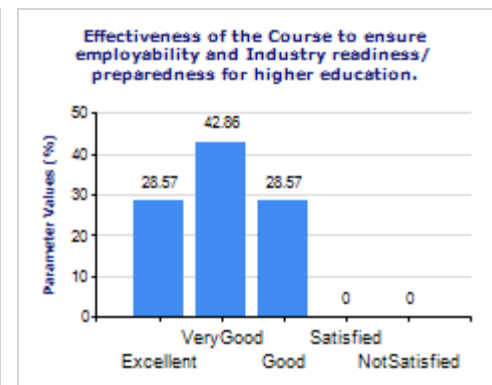
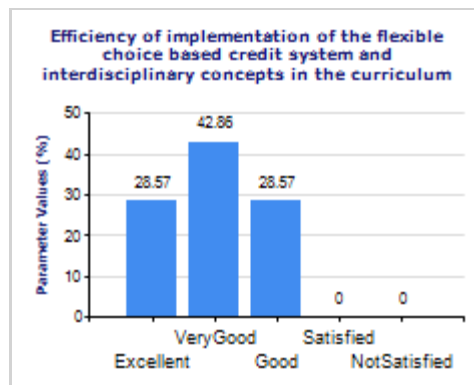
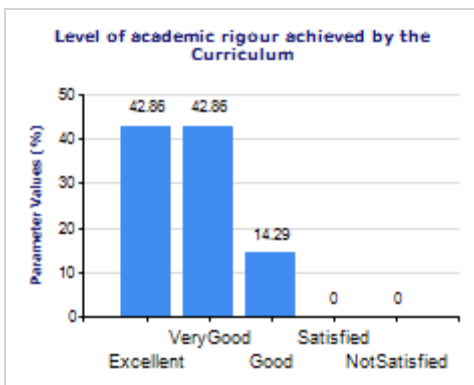
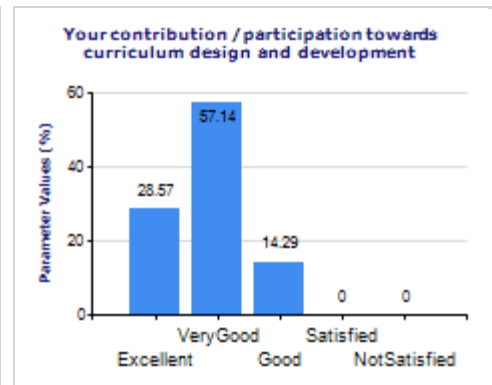
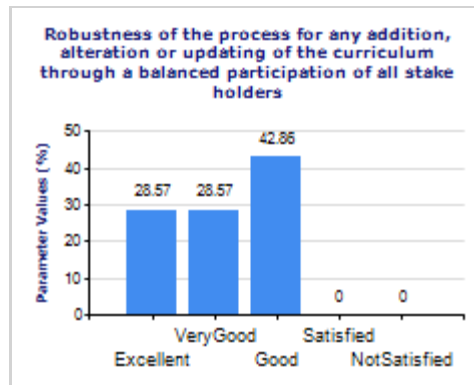
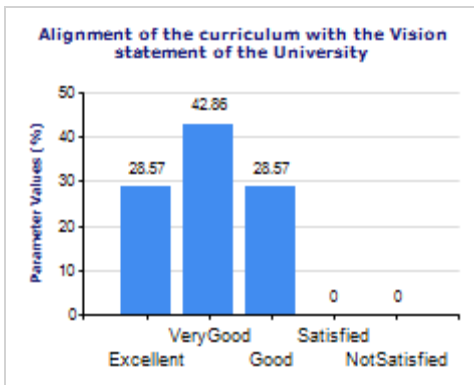
Over all learning experience in the semester in the light of your expectations




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Feedback on Curriculum (Teachers 2021-22)

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
TFOC01	28.57	42.86	28.57	0	0	3
TFOC02	28.57	28.57	42.86	0	0	2.86
TFOC03	28.57	57.14	14.29	0	0	3.14
TFOC04	42.86	42.86	14.29	0	0	3.29
TFOC05	28.57	42.86	28.57	0	0	3
TFOC06	28.57	42.86	28.57	0	0	3
TFOC07	28.57	42.86	28.57	0	0	3
TFOC08	42.86	28.57	28.57	0	0	3.14
TFOC09	28.57	42.86	28.57	0	0	3
TFOC10	28.57	28.57	42.86	0	0	2.86




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Emphasis on issues of national and international importance like Gender Equality, Environment, Ethics and Human values through group learning techniques in the curriculum and teaching pedagogy.




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**Action Suggested by Internal Quality Assurance Cell
on the basis of Student's Feedback (on Courses) and the Feedback (Students, Teachers, Employers and
Alumni) Feedback on Curriculum**

(Action suggested to all the reference parameters below $M+\sigma$, where M is mean and σ is standard deviation of the average rating of reference parameters)

Feedback on Curriculum (Students 2021-22)

List of reference parameters for action (below $M+\sigma < 2.5$)

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
SFOC03	16.67	33.33	25	25	0	2.42
SFOC05	16.67	33.33	25	25	0	2.42
SFOC08	16.67	16.67	41.67	16.67	8.33	2.17
SFOC09	16.67	25	41.67	8.33	8.33	2.33
SFOC11	25	16.67	33.33	16.67	8.33	2.33
SFOC13	25	25	25	16.67	8.33	2.42
SFOC14	25	8.33	50	8.33	8.33	2.33
SFOC15	25	16.67	41.67	8.33	8.33	2.42

Feedback on Curriculum (Teachers 2021-22)

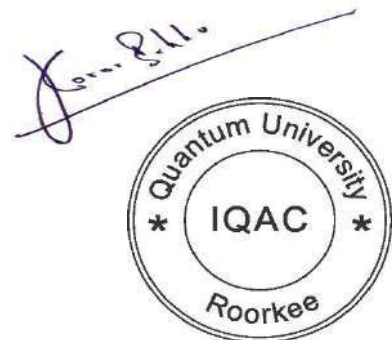
List of reference parameters for action (below $M+\sigma < 2.9$)

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
TFOC02	28.57	28.57	42.86	0	0	2.86
TFOC10	28.57	28.57	42.86	0	0	2.86


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	Reference Parameters Requiring Action		Ref No	Recommendations of SSG of the Department
Curriculum Feedback By Students and Teachers	SFOC05 (2.42) TFOC02 (2.86)	Quality of content, relevance & rigor	R-1	To maintain the rigour of the course and to make students employable, and handle task effectively and efficiently, Syllabus up gradation and revision in subjects code like CS3032, CS3034, HM3701 has been recommended
	SFOC08 (2.17) SFOC09 (2.33)	IT Enabled Literacy	R-2	<ul style="list-style-type: none"> Hand's on practice of all Experiments of previous year lab need to be taken place Different assignments introduced related computerized booking & billing.
	SFOC11 (2.33)	Peer Group Learning	R-3	<ul style="list-style-type: none"> Various assignments related to peer group learning to be introduced for better understanding and enhancing their communication skills Number of assignments to be increased.
	SFOC13 (2.42) SFOC14 (2.33)	Training for Placement	R-4	Students must be taken in all laboratory works.
	SFOC15 (2.42) TFOC10 (2.86)	Extra Curriculum Activities		Students to be encouraged for participation into various club activities, events and intra university extra curriculum activities SSG further suggested to conduct some guest lecturers related to national and international issues to sensitize students on gender equality, human values and ethics etc


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Karan Babbar
Coordinator, IQAC