

FEEDBACK ANALYSIS REPORT

Session (2020-21)

Bachelor of Commerce



DEPARTMENT OF COMMERCE & FINANCE

Faculty of Graduate Studies

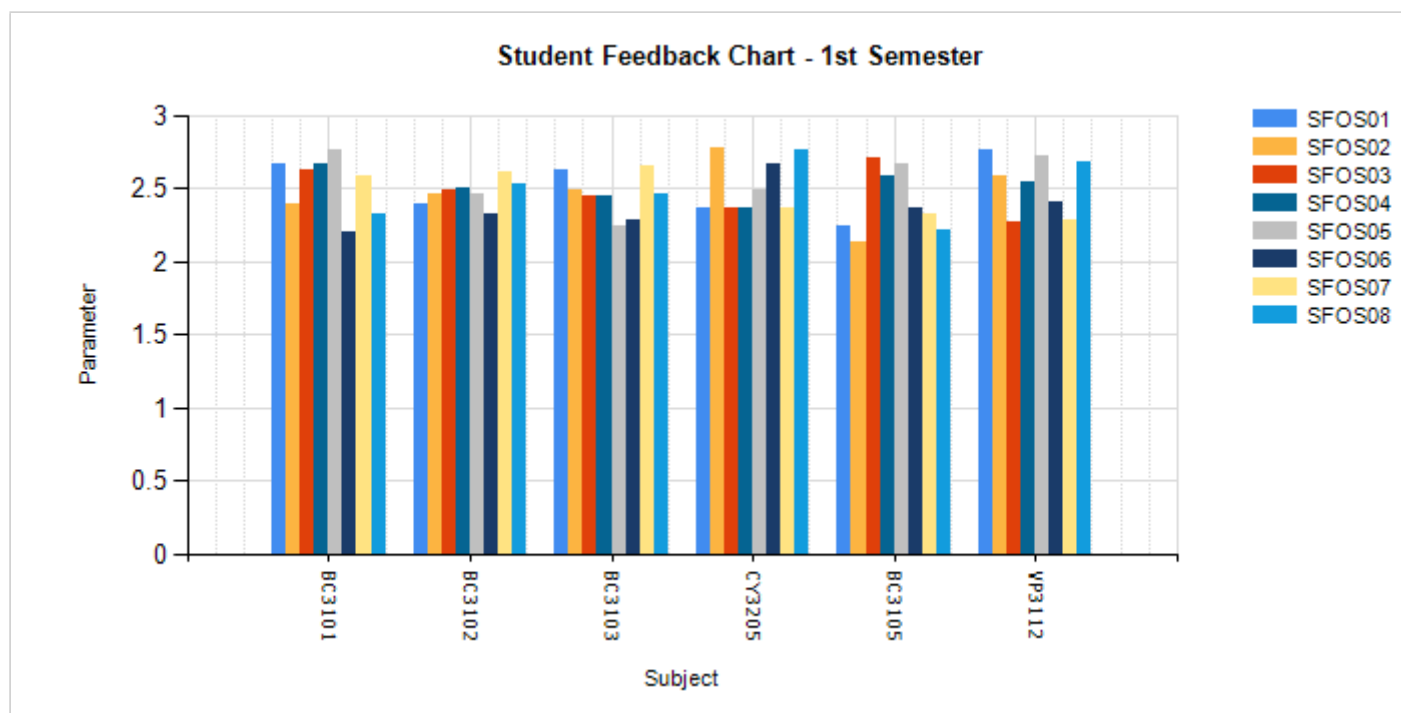
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Data Representation of Feedback Feedback on Courses (Students)

**1st Semester 2020-21
(Students-50)**

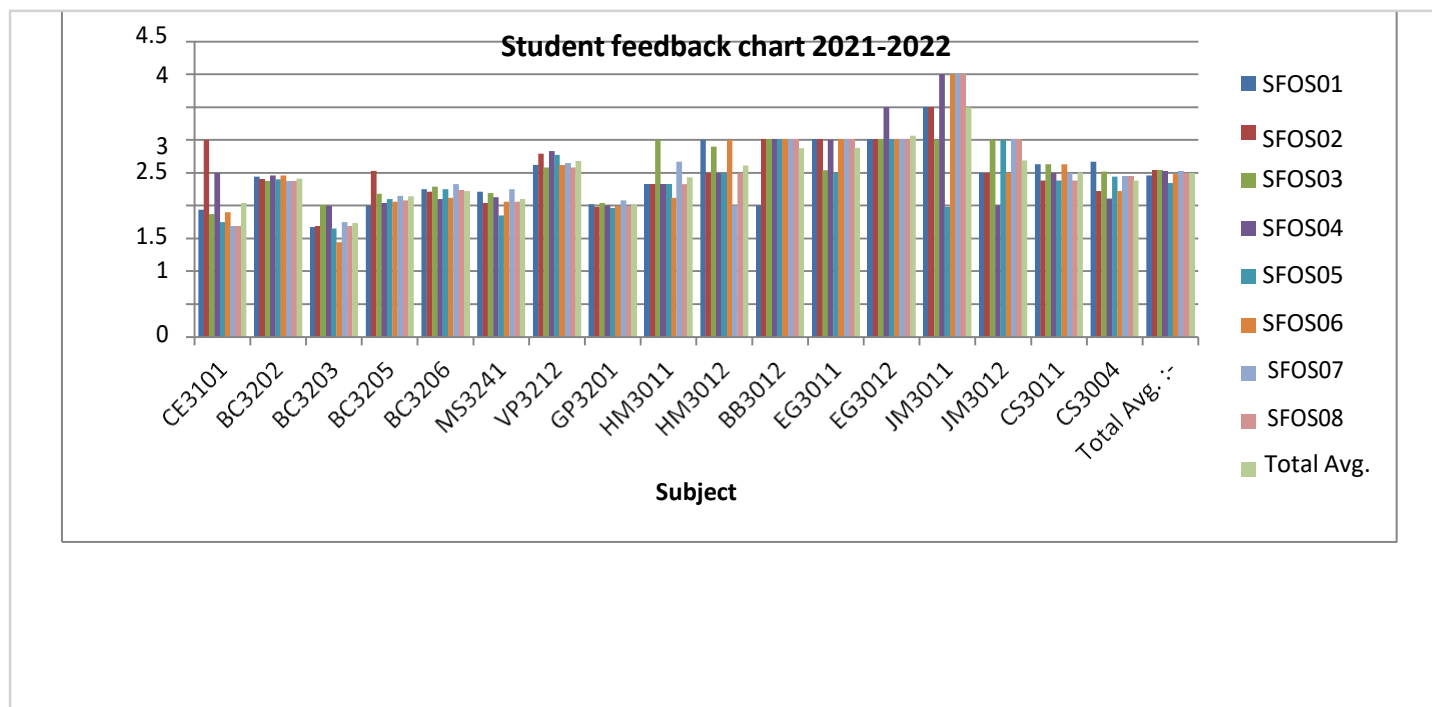
Subject Code	SFOS0 1	SFOS0 2	SFOS0 3	SFOS0 4	SFOS0 5	SFOS0 6	SFOS0 7	SFOS0 8	Total Avg.
BC3101	2.47	2.39	2.63	2.67	2.76	2.20	2.59	2.33	2.53
BC3102	2.39	2.47	2.85	2.56	2.47	2.33	2.75	2.53	2.48
BC3103	2.63	2.75	2.95	2.45	2.24	2.29	2.65	2.47	2.46
CY3205	2.37	2.78	2.37	2.37	2.49	2.67	2.37	2.76	2.52
BC3105	2.25	2.55	2.71	2.62	2.67	2.37	2.85	2.22	2.41
VP3112	2.66	2.59	2.27	2.55	2.73	2.41	2.50	2.69	2.54
Total Avg. :-	2.48	2.60	2.65	2.62	2.56	2.38	2.70	2.50	2.49




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**2nd Semester 2020-21
(Students-50)**

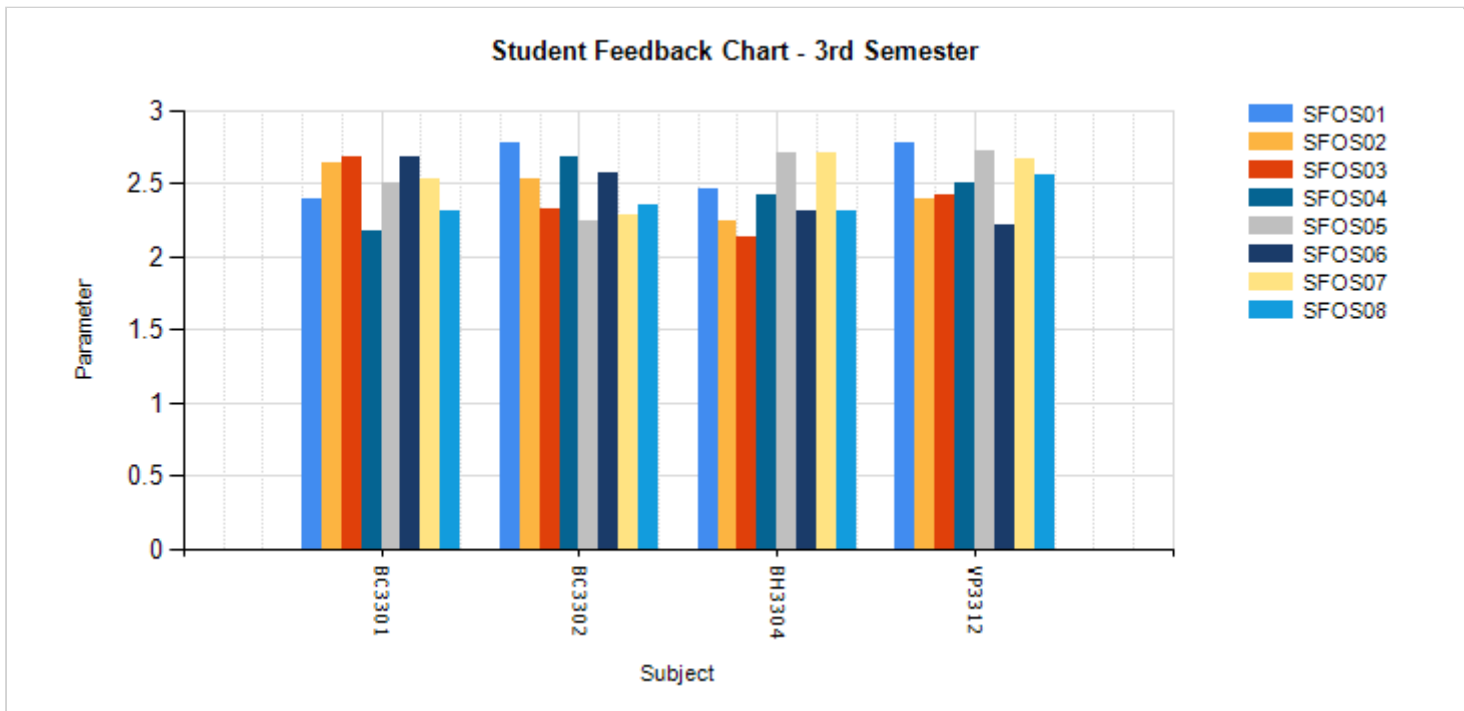
Subject	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total
CE3101	1.94	3	1.87	2.5	1.75	1.9	1.69	1.69	2.04
BC3202	2.44	2.4	2.37	2.46	2.4	2.46	2.37	2.37	2.41
BC3203	1.67	1.69	2	1.98	1.65	1.44	1.75	1.69	1.73
BC3205	2	2.53	2.18	2.04	2.1	2.06	2.15	2.08	2.14
BC3206	2.25	2.21	2.29	2.1	2.25	2.12	2.33	2.23	2.22
MS3241	2.21	2.04	2.19	2.13	1.85	2.06	2.25	2.06	2.10
VP3212	2.62	2.79	2.58	2.83	2.77	2.62	2.65	2.58	2.68
GP3201	2.02	1.98	2.04	2	1.96	1.98	2.08	1.98	2.01
HM3011	2.33	2.33	3	2.33	2.33	2.12	2.67	2.33	2.43
HM3012	3	2.5	2.9	2.5	2.5	3	2	2.5	2.61
BB3012	2	3	3	3	3	3	3	3	2.88
EG3011	3	3	2.54	3	2.5	3	3	3	2.88
EG3012	3	3	3	3.5	3	3	3	3	3.06
JM3011	3.5	3.5	3	4	1.98	4	4	4	3.50
JM3012	2.5	2.5	3	2	3	2.5	3	3	2.69
CS3011	2.63	2.38	2.63	2.5	2.38	2.63	2.5	2.38	2.50
CS3004	2.67	2.22	2.52	2.11	2.44	2.22	2.44	2.44	2.38
Total	2.46	2.53	2.54	2.53	2.34	2.48	2.52	2.49	2.49




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**3rd Semester 2020-21
(Students-37)**

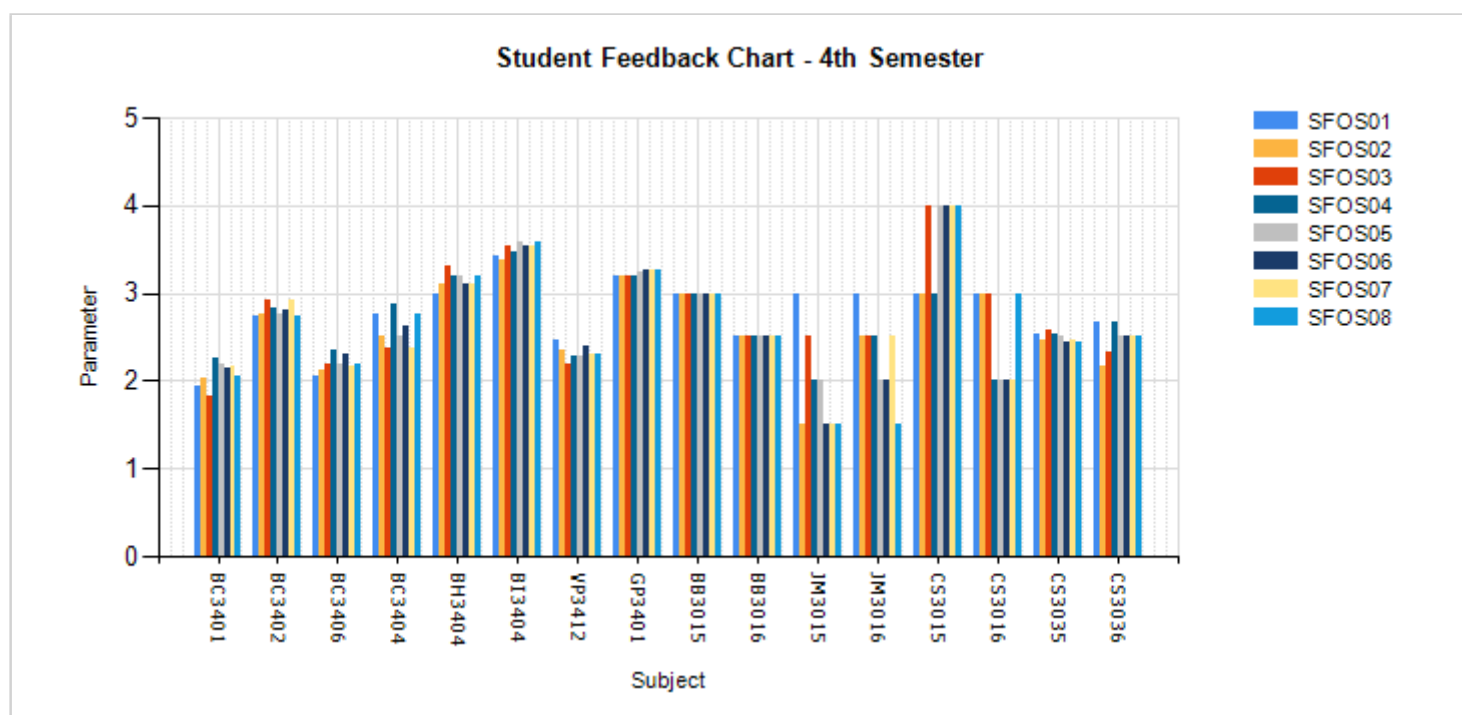
Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
BC3301	2.39	2.64	2.69	2.17	2.50	2.69	2.53	2.31	2.49
BC3302	2.78	2.53	2.43	2.69	2.25	2.58	2.58	2.36	2.48
BH3304	2.46	2.55	2.54	2.43	2.71	2.32	2.71	2.32	2.42
VP3312	2.78	2.89	2.62	2.50	2.72	2.22	2.67	2.56	2.53
Total Avg. :-	2.42	2.55	2.60	2.55	2.54	2.45	2.55	2.39	2.52




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**4th Semester 2020-21
(Students-37)**

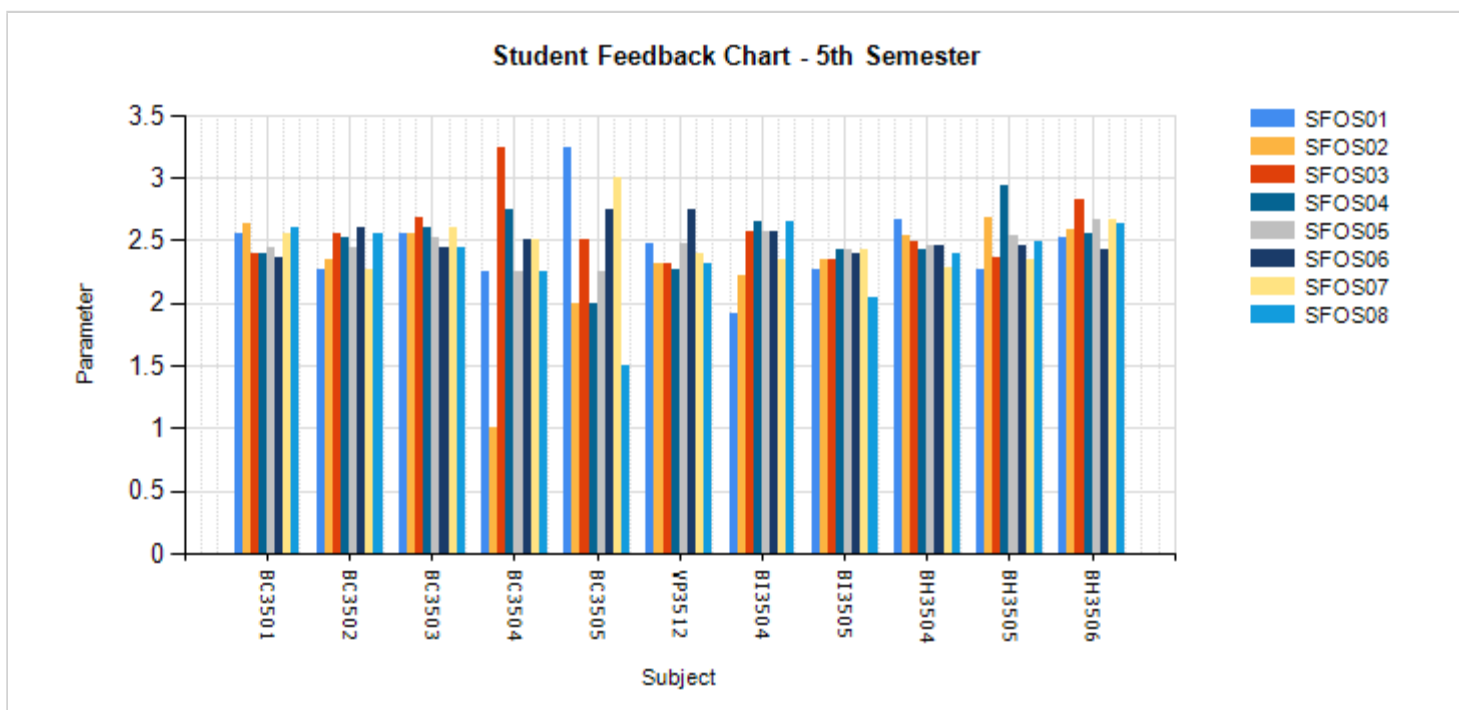
Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
BC3401	1.94	2.03	1.83	2.26	2.20	2.14	2.17	2.06	2.08
BC3402	2.74	2.77	2.91	2.83	2.77	2.80	2.91	2.74	2.81
BC3406	2.06	2.11	2.20	2.34	2.20	2.31	2.17	2.20	2.20
BC3404	2.75	2.50	2.38	2.88	2.50	2.63	2.38	2.75	2.59
BH3404	3.00	3.10	3.30	3.20	3.20	3.10	3.10	3.20	3.15
BI3404	3.42	3.37	3.53	3.47	3.58	3.53	3.53	3.58	3.50
VP3412	2.46	2.34	2.20	2.29	2.29	2.40	2.31	2.31	2.33
GP3401	3.20	3.20	3.20	3.20	3.23	3.26	3.26	3.26	3.23
BB3015	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
BB3016	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50
JM3015	3.00	1.50	2.50	2.00	2.00	1.50	1.50	1.50	1.94
JM3016	3.00	2.50	2.50	2.50	2.00	2.00	2.50	1.50	2.31
CS3015	3.00	3.00	4.00	3.00	4.00	4.00	4.00	4.00	3.63
CS3016	3.00	3.00	3.00	2.00	2.00	2.00	2.00	3.00	2.50
CS3035	2.53	2.47	2.57	2.53	2.50	2.43	2.47	2.43	2.49
CS3036	2.67	2.17	2.33	2.67	2.50	2.50	2.50	2.50	2.48
Total Avg. :-	2.46	2.60	2.75	2.67	2.65	2.63	2.64	2.66	2.67




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**5th Semester 2020-21
(Students-61)**

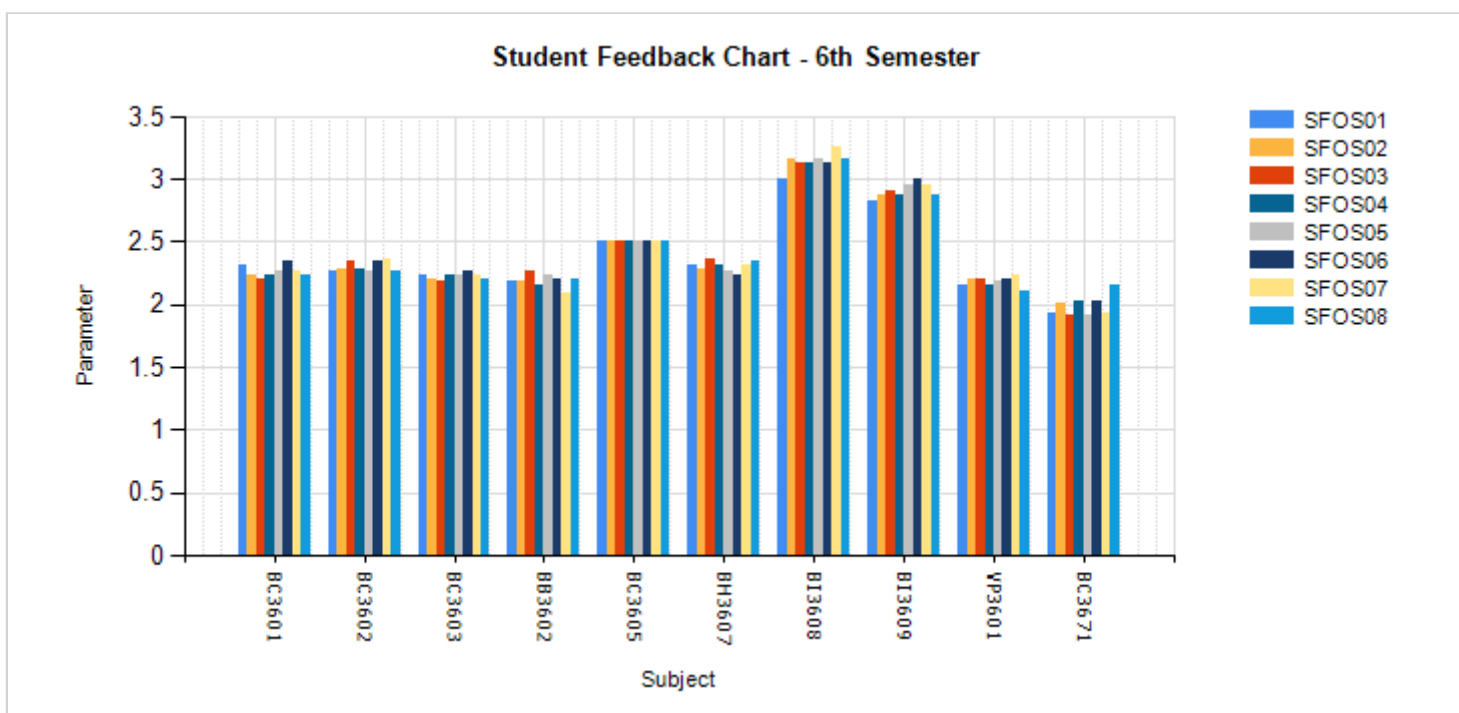
Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
BC3501	2.55	2.63	2.39	2.40	2.45	2.37	2.56	2.60	2.49
BC3502	2.27	2.34	2.55	2.52	2.45	2.60	2.37	2.56	2.45
BC3503	2.56	2.55	2.69	2.61	2.53	2.45	2.61	2.45	2.56
BC3504	2.25	2.20	3.25	2.75	2.25	2.50	2.50	2.25	2.34
BC3505	3.25	2.00	2.50	2.00	2.25	2.45	3.00	1.50	2.41
VP3512	2.48	2.52	2.31	2.27	2.47	2.74	2.40	2.31	2.41
BI3504	1.91	2.22	2.57	2.65	2.57	2.35	2.35	2.65	2.43
BI3505	2.26	2.35	2.35	2.43	2.43	2.39	2.73	2.04	2.34
BH3504	2.66	2.74	2.49	2.43	2.46	2.46	2.39	2.40	2.46
BH3505	2.26	2.69	2.37	2.94	2.54	2.46	2.64	2.49	2.51
BH3506	2.53	2.59	2.83	2.55	2.66	2.43	2.66	2.64	2.61
Total Avg. :-	2.45	2.52	2.57	2.50	2.46	2.42	2.59	2.35	2.46




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**6th Semester 2020-21
(Students-61)**

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
BC3601	2.31	2.84	2.51	2.84	2.27	2.35	2.87	2.24	2.27
BC3602	2.27	2.29	2.55	2.49	2.27	2.34	2.37	2.27	2.31
BC3603	2.24	2.51	2.68	2.23	2.24	2.26	2.23	2.21	2.22
BB3602	2.18	2.58	2.26	2.85	2.23	2.21	2.90	2.21	2.19
BC3605	2.50	2.90	2.50	2.50	2.50	2.50	2.50	2.50	2.50
BH3607	2.31	2.29	2.87	2.31	2.26	2.23	3.31	2.34	2.30
BI3608	3.00	3.17	3.13	3.13	3.17	3.13	3.26	3.17	3.15
BI3609	2.83	2.87	2.91	2.87	2.96	3.00	2.96	2.87	2.91
VP3601	2.16	2.21	2.21	2.16	2.19	2.21	2.24	2.11	2.19
BC3671	1.94	2.62	1.92	2.93	1.92	2.03	1.94	2.15	1.99
Total Avg. :-	2.37	2.60	2.62	2.69	2.40	2.43	2.74	2.41	2.40

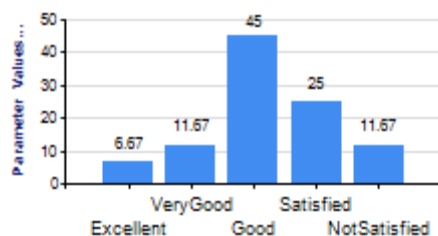



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Feedback on Curriculum (Students 2020-21)

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
SFOC01	6.67	11.67	45	25	11.67	1.77
SFOC02	3.33	16.67	48.33	23.33	8.33	1.83
SFOC03	3.33	11.67	48.33	26.67	10	1.72
SFOC04	5	21.67	48.33	18.33	6.67	2
SFOC05	5	13.33	48.33	28.33	5	1.85
SFOC06	3.33	18.33	48.33	21.67	8.33	1.87
SFOC07	3.33	20	50	20	6.67	1.93
SFOC08	5	16.67	45	20	13.33	1.8
SFOC09	5	18.33	45	16.67	15	1.82
SFOC10	3.33	21.67	43.33	20	11.67	1.85
SFOC11	3.33	15	51.67	21.67	8.33	1.83
SFOC12	1.67	15	51.67	21.67	10	1.77
SFOC13	1.67	16.67	55	18.33	8.33	1.85
SFOC14	3.33	16.67	55	20	5	1.93
SFOC15	5	21.67	50	15	8.33	2
SFOC16	1.67	16.67	51.67	23.33	6.67	1.83
SFOC17	1.67	25	21.67	43.33	8.33	2.4
SFOC18	1.67	20	11.67	20	46.67	2.8

Orientation at the beginning of the semester to inform you about different value added programs such as electives, Minor Program, Passion Program, and also about University rules & regulation.



Departmental Orientation to inform you about the course objectives and their outcomes, generic information about class representatives, student representatives, mentors, etc.



Clarity of Information given in advance by department about the trainings/ workshop, certifications, planned for the semester.



Participation of teachers and mentors to assist you in choosing the Electives/ Minor Program/Passion Program in the semester.



Structure, comprehensiveness and relevance of the semester Curriculum.



Effectivity of the Curriculum in enhancing communication and presentation skills, critical thinking, team-work through Value Added Programs(VAP), presentations and peer group learning.




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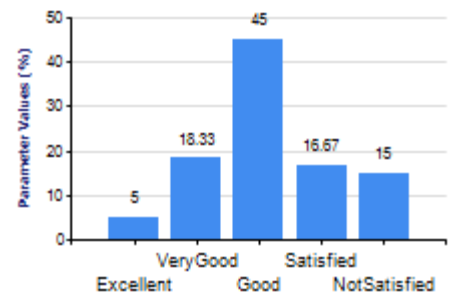
Effectivity of the Curriculum in developing analytical and problem solving skills through mini project works, flipped classes and research based assignments, case studies, et



Selection of Lab Practicals, and assignments in the curriculum to complement theory classes during the semester



Consistency, quality and duration of labs through the semester.



Effectivity of the Curriculum to create awareness on National and international issues like gender equality, environment, human values, wellness etc.



Effectivity of the Curriculum in developing ICT and communication skills



Relevance of the curriculum to real life situations, current trends and practices in the respective discipline.



Effectivity of the curriculum in ensuring job related skills through trainings/workshops/internships/industry connect and in providing standardised certification (Only for Sr. batches).



Effectivity of inter-disciplinary components of the curriculum such as Minors and Open Electives in enhancing the range of your skills and competencies (if any)



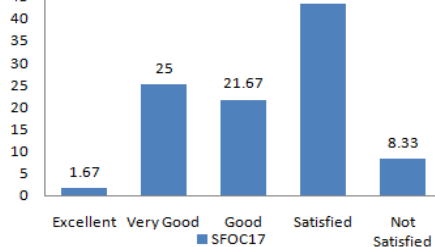
Enrichment brought to you through various Co-curricular Passion Programs, Campus Clubs and Societies and also various Extra Curricular activities.



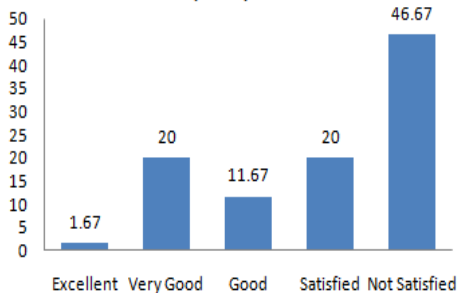
Learning experience of MOOC/ Swyam/other online portals and Industry collaborated Programs as a part of curriculum (If applicable)



Quality of examination/appraisal/ Assessment of the students through quizzes, assignments, written examinations, project works, presentations, submissions, etc.



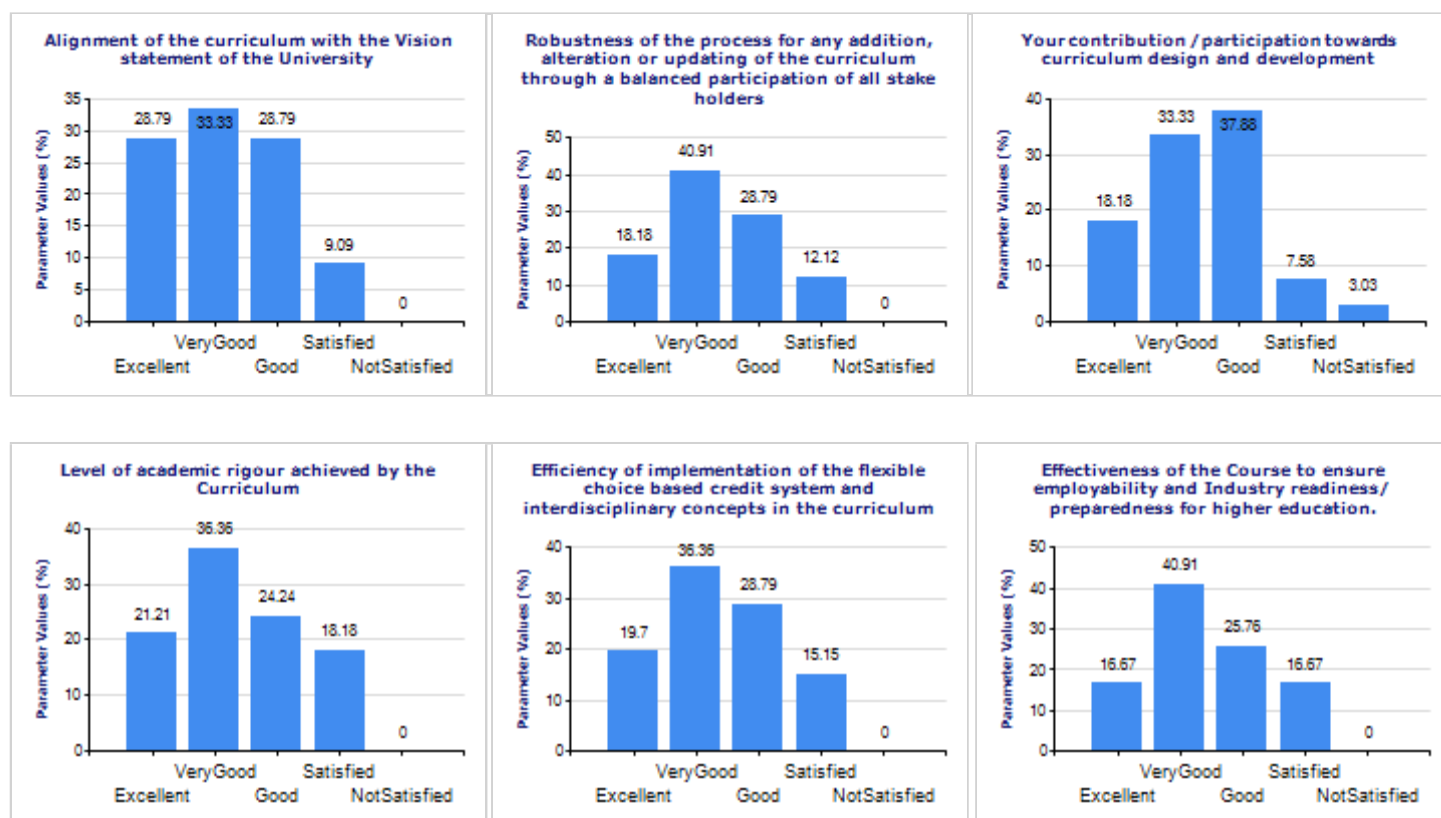
Over all learning experience in the semester in the light of your expectations



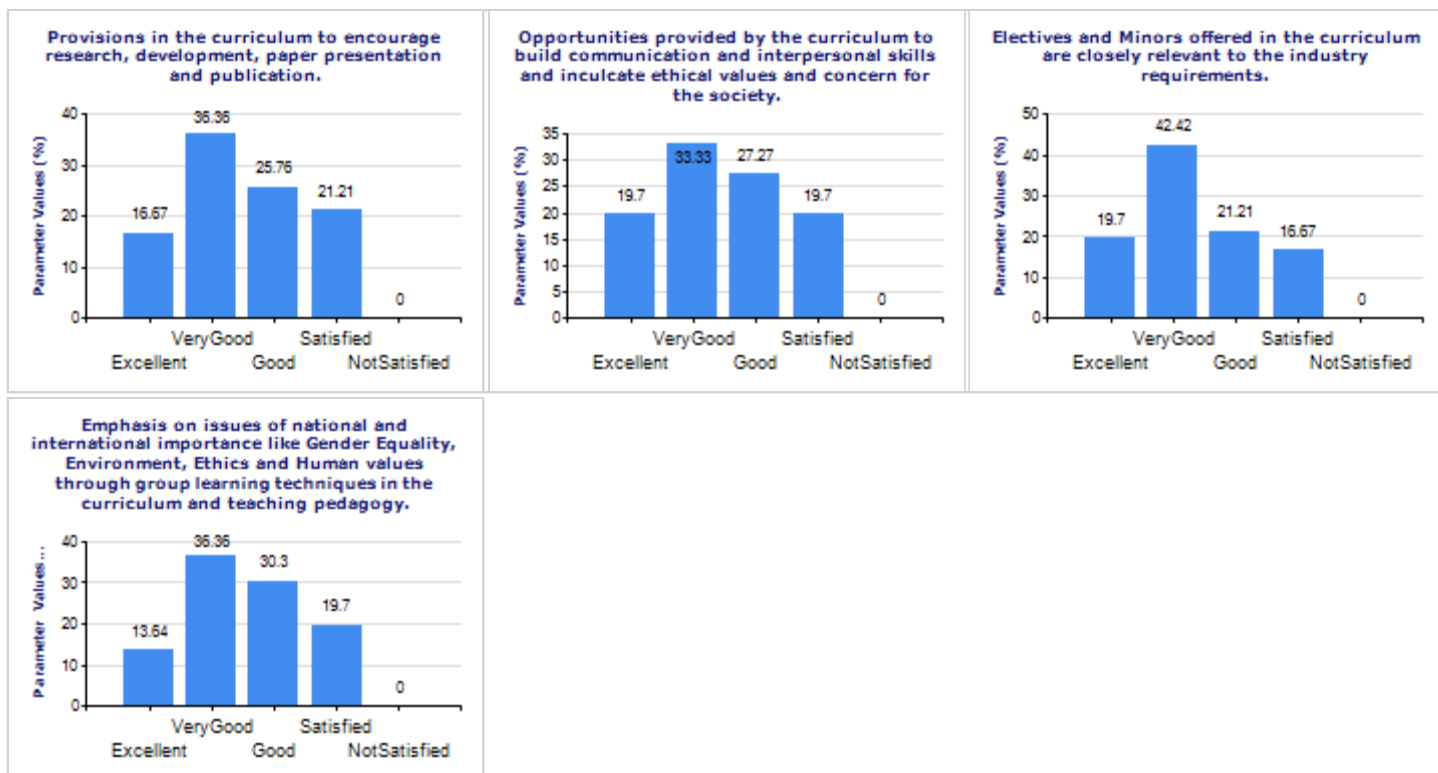

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Feedback on Curriculum (Teachers 2020-21)

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
TFOC01	28.79	33.33	28.79	9.09	0	2.82
TFOC02	18.18	40.91	28.79	12.12	0	2.65
TFOC03	18.18	33.33	37.88	7.58	3.03	2.56
TFOC04	21.21	36.36	24.24	18.18	0	2.61
TFOC05	19.7	36.36	28.79	15.15	0	2.61
TFOC06	16.67	40.91	25.76	16.67	0	2.58
TFOC07	16.67	36.36	25.76	21.21	0	2.48
TFOC08	19.7	33.33	27.27	19.7	0	2.53
TFOC09	19.7	42.42	21.21	16.67	0	2.65
TFOC10	13.64	36.36	30.3	19.7	0	2.44

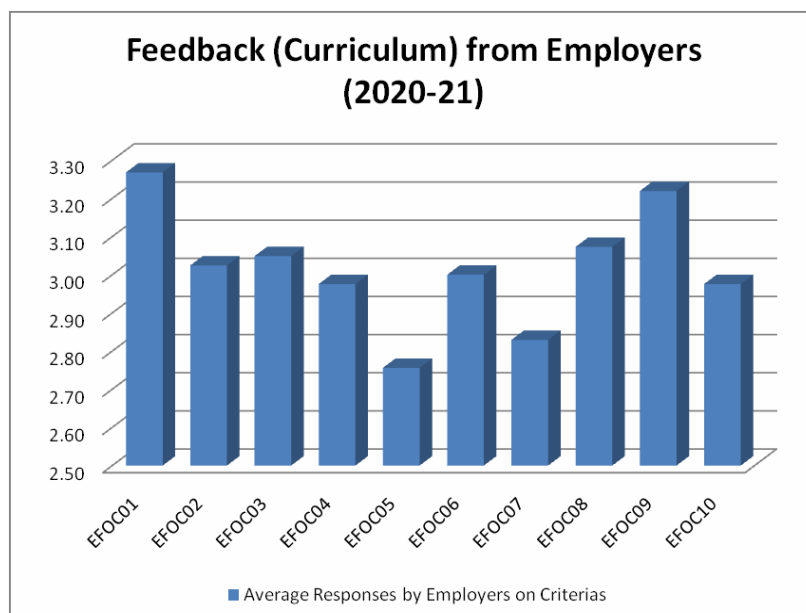



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Criteria-wise Feedback (Curriculum) of Employers and Peers Session 2020-21

Reference Code	Average
EFOC01	3.27
EFOC02	3.02
EFOC03	3.05
EFOC04	2.98
EFOC05	2.76
EFOC06	3.00
EFOC07	2.83
EFOC08	3.07
EFOC09	3.22
EFOC10	2.98




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**Action Suggested by Internal Quality Assurance Cell
on the basis of Student's Feedback (on Courses) and the Feedback (Students, Teachers,
Employers and Alumni) Feedback on Curriculum**

(Action suggested to all the reference parameters below $M+\sigma$, where M is mean and σ is standard deviation of the average rating of reference parameters)

Feedback on Curriculum (Students 2020-21)

List of reference parameters for action (below $M+\sigma$) i.e <2.0

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
SFOC01	6.67	11.67	45	25	11.67	1.77
SFOC02	3.33	16.67	48.33	23.33	8.33	1.83
SFOC03	3.33	11.67	48.33	26.67	10	1.72
SFOC05	5	13.33	48.33	28.33	5	1.85
SFOC06	3.33	18.33	48.33	21.67	8.33	1.87
SFOC07	3.33	20	50	20	6.67	1.93
SFOC08	5	16.67	45	20	13.33	1.8
SFOC09	5	18.33	45	16.67	15	1.82
SFOC10	3.33	21.67	43.33	20	11.67	1.85
SFOC11	3.33	15	51.67	21.67	8.33	1.83
SFOC12	1.67	15	51.67	21.67	10	1.77
SFOC13	1.67	16.67	55	18.33	8.33	1.85
SFOC14	3.33	16.67	55	20	5	1.93
SFOC16	1.67	16.67	51.67	23.33	6.67	1.83

List of reference parameters for action (below $M+\sigma$) i.e i.e <2.5

Parameter	Excellent	Very Good	Good	Satisfied	Not Satisfied	Average Rating
TFOC07	16.67	36.36	25.76	21.21	0	2.48
TFOC10	13.64	36.36	30.3	19.7	0	2.44

***No major observation has been found in Criteria-wise Feedback (Curriculum) of Employers and Peers Session 2020-21**

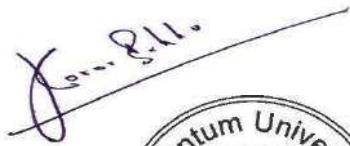
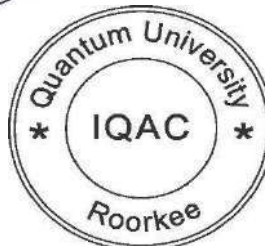

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	Reference Parameters Requiring Action		Ref No	Recommendations of SSG of the Department
Course Feedback	SFOS01 (2.37)	Quality of content, relevance & rigor	R-1	To coverage NCFM module in 1 st Sem is very advance for the students and a new course is introduce in place of it.
	SFOS05 (2.40)	Faculty Up-gradation for Effective teaching	R-2	Need of further training of teachers for online protocols during COVID- 19
	SFOS06 (2.38)	Usage of Alternative learning platforms	R-3	Usefulness of ERP/LMS/QLRC/ Other learning platforms towards efficient delivery of the course content. Faculties provide quality of content based on new concepts / technologies
	SFOS08 (2.35) SFOC13	Job Oriented curriculum	R-4	Promoting Summer Internship Program that helps the students to get practical Exposure of the industry
Curriculum Feedback	SFOC01 (1.77) SFOC02 (1.83) SFOC03 (1.72)	Elaborative Orientation Program	R-5	Orientation program should be more elaborative and informative. Soft Skills of the Students have to be monitored along with their Academic development with regard to the advent of COVID 19
	SFOC05 (1.85)	Content Design	R-6	To enhance curriculum new modules based on recommendation by SSG Members, BOFs and feedback of students
	SFOC06 (1.87) SFOC07 (1.93) TFOC07 (2.48)	Pear Group Learning	R-7	Forming Fast learning peer groups or discussion groups. Assignments for Fast and slow learners that is based on project, case studies, Flip classes.
	SFOC11 (1.83)	ICT Enabled Literacy	R-8	More ICT enabled course is be introduced that will help the students in their assignments and project. Encouraging faculties to use ICT for imparting Knowledge.
	SFOC12 (1.77)	Teaching Learning Environment	R-9	Awareness for Emotional Intelligence in the Teaching Learning Environment for Students and Faculty Members.
	SFOC16 (1.83)	Experiential learning	R-10	Introduction of more experiential learning in place of theoretical Assignments in online mode have to be done. MOOC Courses essentials have to be incorporated in the Curriculum aspects of the Programs.
	SFOC08 (1.8) SFOC09	Usage of Software Simulators	R-11	Use of Software simulators for lab related courses for online protocols

	(1.82)			
	SFOC14 (1.93)	Value Added Certifications	R-12	Global Certification intervention is to be carried out at academic Level
	SFOC10 (1.85) TFOC10 (2.44)	Extra Curriculum Exposure	R-13	Special Guest lectures on Gender equality and on general issues are required to sensitize students.
Additional Feedback Towards Vision and Mission of the Department				
Additional Feedback		Communication Skills	AR- 1	More students presentations are required to be implemented



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Karan Babbar
Coordinator, IQAC