

FEEDBACK ANALYSIS REPORT

Session (2020-21)

Bachelor of Hotel Management



DEPARTMENT OF HOSPITALITY AND TOURISM

Faculty of Graduate Studies

Quantum University

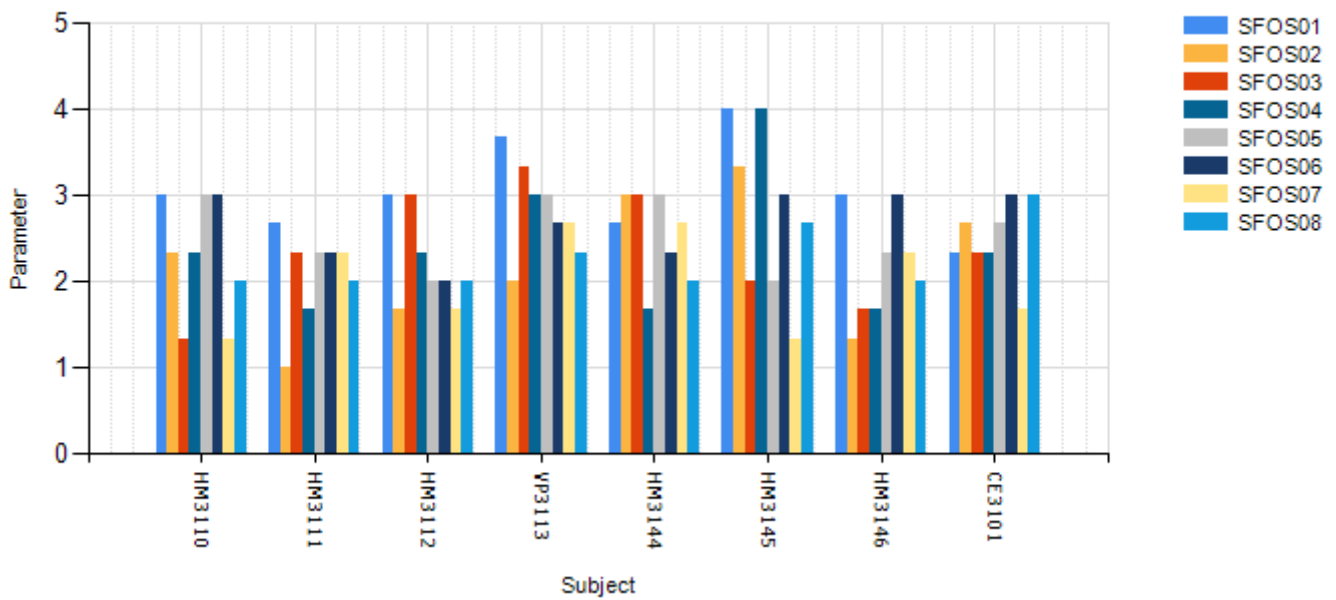
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Data Representation of Feedback Feedback on Courses (Students)

1st Semester 2020-21
Number of Students:3

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3110	3.00	2.33	1.33	2.33	3.00	3.00	1.33	2.00	2.29
HM3111	2.67	1.00	2.33	1.67	2.33	2.33	2.33	2.00	2.08
HM3112	3.00	1.67	3.00	2.33	2.00	2.00	1.67	2.00	2.21
VP3113	3.67	2.00	3.33	3.00	3.00	2.67	2.67	2.33	2.83
HM3144	2.67	3.00	3.00	1.67	3.00	2.33	2.67	2.00	2.54
HM3145	4.00	3.33	2.00	4.00	2.00	3.00	1.33	2.67	2.79
HM3146	3.00	1.33	1.67	1.67	2.33	3.00	2.33	2.00	2.17
CE3101	2.33	2.67	2.33	2.33	2.67	3.00	1.67	3.00	2.50
Total Avg. :-	3.04	2.17	2.37	2.38	2.54	2.67	2.00	2.25	2.43

Student Feedback Chart - 1st Semester

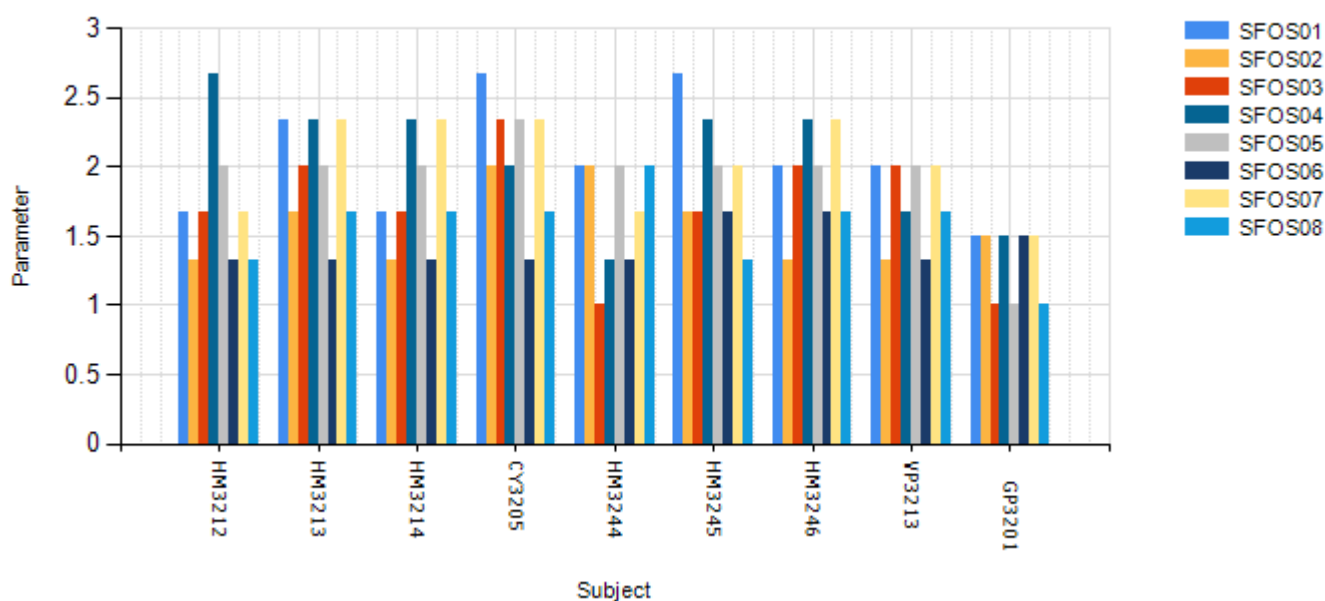



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**2nd Semester 2020-21
Number of Students:3**

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3212	1.67	1.33	1.67	2.67	2.00	1.33	1.67	1.33	1.71
HM3213	2.33	1.67	2.00	2.33	2.00	1.33	2.33	1.67	1.96
HM3214	1.67	1.33	1.67	2.33	2.00	1.33	2.33	1.67	1.79
CY3205	2.67	2.00	2.33	2.00	2.33	1.33	2.33	1.67	2.08
HM3244	2.00	2.00	1.00	1.33	2.00	1.33	1.67	2.00	1.67
HM3245	2.67	1.67	1.67	2.33	2.00	1.67	2.00	1.33	1.92
HM3246	2.00	1.33	2.00	2.33	2.00	1.67	2.33	1.67	1.92
VP3213	2.00	1.33	2.00	1.67	2.00	1.33	2.00	1.67	1.75
GP3201	1.50	1.50	1.00	1.50	1.00	1.50	1.50	1.00	1.31
Total Avg. :-	2.06	1.57	1.70	2.05	1.93	1.42	2.02	1.56	1.79

Student Feedback Chart - 2nd Semester

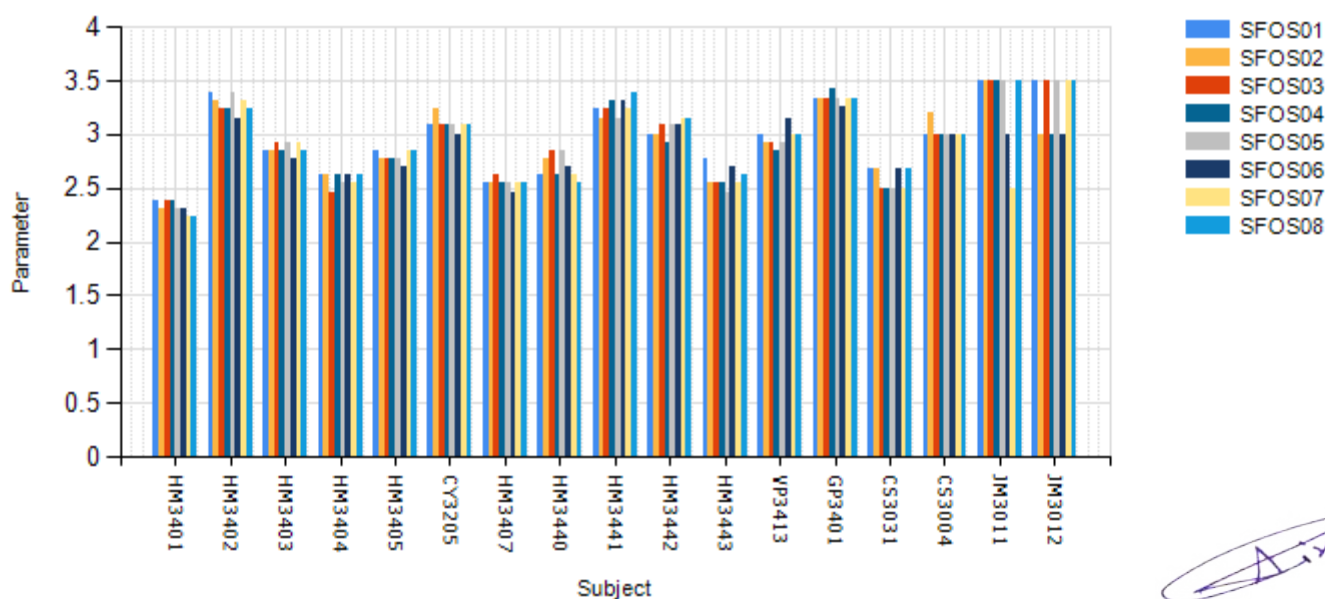



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**4th Semester 2020-21
Number of Students:13**

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3401	2.38	2.31	2.38	2.38	2.31	2.31	2.23	2.23	2.32
HM3402	3.38	3.31	3.23	3.23	3.38	3.15	3.31	3.23	3.28
HM3403	2.85	2.85	2.92	2.85	2.92	2.77	2.92	2.85	2.87
HM3404	2.62	2.62	2.46	2.62	2.54	2.62	2.54	2.62	2.58
HM3405	2.85	2.77	2.77	2.77	2.77	2.69	2.85	2.85	2.79
CY3205	3.08	3.23	3.08	3.08	3.08	3.00	3.08	3.08	3.09
HM3407	2.54	2.54	2.62	2.54	2.54	2.46	2.54	2.54	2.54
HM3440	2.62	2.77	2.85	2.62	2.85	2.69	2.62	2.54	2.69
HM3441	3.23	3.15	3.23	3.31	3.15	3.31	3.23	3.38	3.25
HM3442	3.00	3.00	3.08	2.92	3.08	3.08	3.15	3.15	3.06
HM3443	2.77	2.54	2.54	2.54	2.46	2.69	2.54	2.62	2.59
VP3413	3.00	2.92	2.92	2.85	2.92	3.15	3.00	3.00	2.97
GP3401	3.33	3.33	3.33	3.42	3.33	3.25	3.33	3.33	3.33
CS3031	2.67	2.67	2.50	2.50	2.50	2.67	2.50	2.67	2.58
CS3004	3.00	3.20	3.00	3.00	3.00	3.00	3.00	3.00	3.03
JM3011	3.50	3.50	3.50	3.50	3.50	3.00	2.50	3.50	3.31
JM3012	3.50	3.00	3.50	3.00	3.50	3.00	3.50	3.50	3.31
Total Avg. :-	2.96	2.92	2.94	2.89	2.93	2.87	2.87	2.95	2.92

Student Feedback Chart - 4th Semester

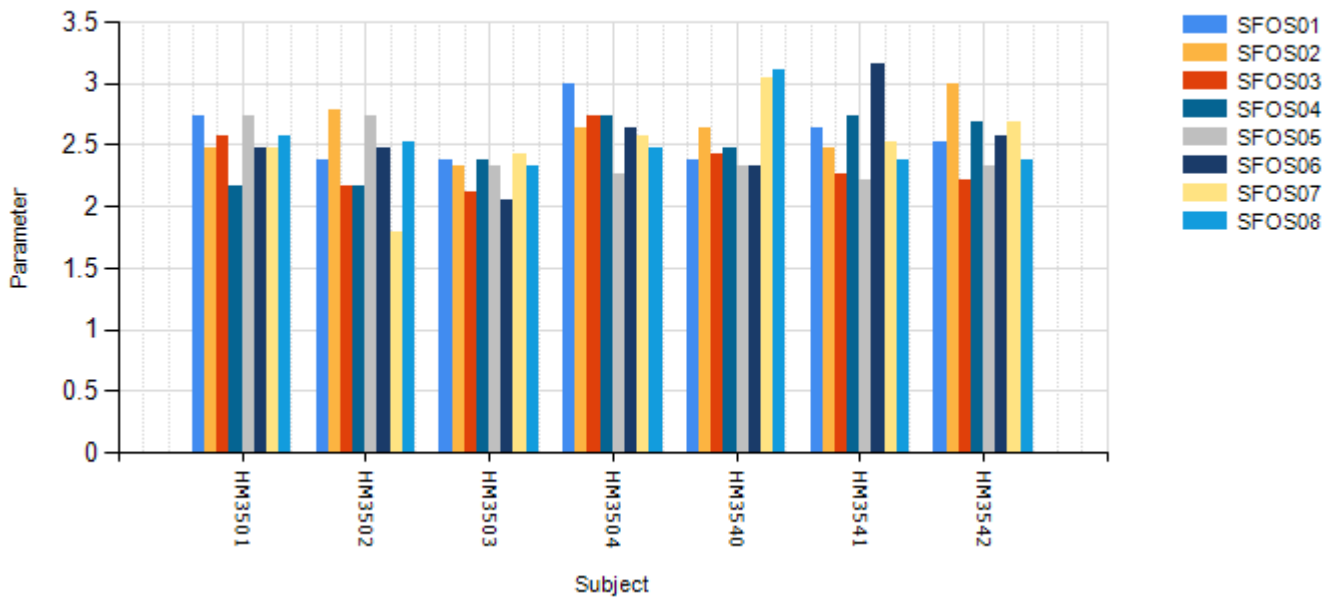



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**5th Semester 2020-21
Number of Students:23**

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3501	2.74	2.47	2.58	2.16	2.74	2.47	2.47	2.58	2.53
HM3502	2.37	2.79	2.16	2.16	2.74	2.47	1.79	2.53	2.38
HM3503	2.37	2.32	2.11	2.37	2.32	2.05	2.42	2.32	2.28
HM3504	3.00	2.63	2.74	2.74	2.26	2.63	2.58	2.47	2.63
HM3540	2.37	2.63	2.42	2.47	2.32	2.32	3.05	3.11	2.59
HM3541	2.63	2.47	2.26	2.74	2.21	3.16	2.53	2.37	2.55
HM3542	2.53	3.00	2.21	2.68	2.32	2.58	2.68	2.37	2.55
Total Avg. :-	2.57	2.62	2.35	2.47	2.42	2.53	2.50	2.54	2.50

Student Feedback Chart - 5th Semester

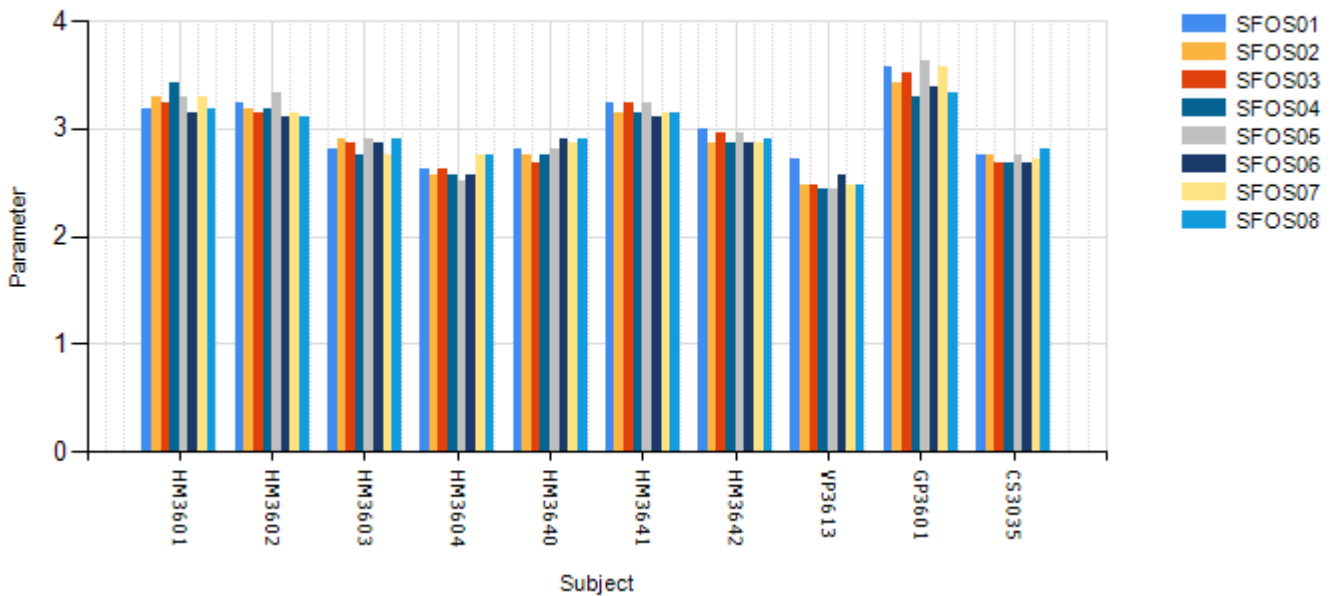



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**6th Semester 2020-21
Number of Students:23**

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3601	3.19	3.29	3.24	3.43	3.29	3.14	3.29	3.19	3.26
HM3602	3.24	3.19	3.14	3.19	3.33	3.10	3.14	3.10	3.18
HM3603	2.81	2.90	2.86	2.76	2.90	2.86	2.76	2.90	2.85
HM3604	2.62	2.57	2.62	2.57	2.52	2.57	2.76	2.76	2.63
HM3640	2.81	2.76	2.67	2.76	2.81	2.90	2.86	2.90	2.81
HM3641	3.24	3.14	3.24	3.14	3.24	3.10	3.14	3.14	3.17
HM3642	3.00	2.86	2.95	2.86	2.95	2.86	2.86	2.90	2.90
VP3613	2.71	2.48	2.48	2.43	2.43	2.57	2.48	2.48	2.51
GP3601	3.57	3.43	3.52	3.29	3.62	3.38	3.57	3.33	3.46
CS3035	2.76	2.76	2.67	2.67	2.76	2.67	2.71	2.81	2.73
Total Avg. :-	3.00	2.94	2.94	2.91	2.98	2.92	2.96	2.95	2.95

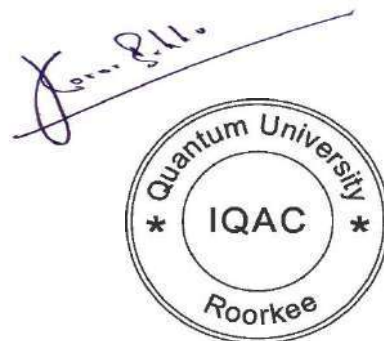
Student Feedback Chart - 6th Semester




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	Reference Parameters Requiring Action		Ref No	Recommendations of SSG of the Department
Course Feedback	SFOS01 (2.06)	Quality of content, relevance & rigour	R-1	Name and syllabus need to be updated. Accommodation and front office operations should be two subjects not one in HM 3413,3447.
	SFOS02 (1.57)	Qualitative classroom activities	R-2	More students presentations are required to be implemented
	SFOS03 (1.70)	Course coverage respect to pace of learning	R-3	Syllabus need to be revised as its too lengthy. Forming Fast learning peer groups or discussion groups. Assignments for Fast and slow learners that is based on project, case studies, Flip classes.
	SFOS04 (2.05)	Qualitative Notes in different forms	R-4	Orientation program should be more elaborative and informative.
	SFOS05 (1.93)	Innovative Teaching Practice	R-5	Soft Skills of the Students have to be monitored along with their Academic development.
	SFOS06 (1.42)	Usage of Alternative learning platforms	R-6	Usefulness of ERP/ LMS/ QLRC/Other learning platforms towards efficient delivery of the course content. Faculties provide quality of content based on new concepts / technologies.
	SFOS07 (2.00)	Transparent and reliable evaluation system	R-7	Industrial Training need to be done in every department individually so housekeeping and front office department should be separate.
	SFOS08 (1.56)	Job Oriented curriculum	R-8	Regular training required for the faculties to develop new techniques used in industry.


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