

FEEDBACK ANALYSIS REPORT

Session (2019-20)

Bachelor of Hotel Management



Registrar
Quantum University

DEPARTMENT OF HOSPITALITY AND TOURISM

Faculty of Graduate Studies

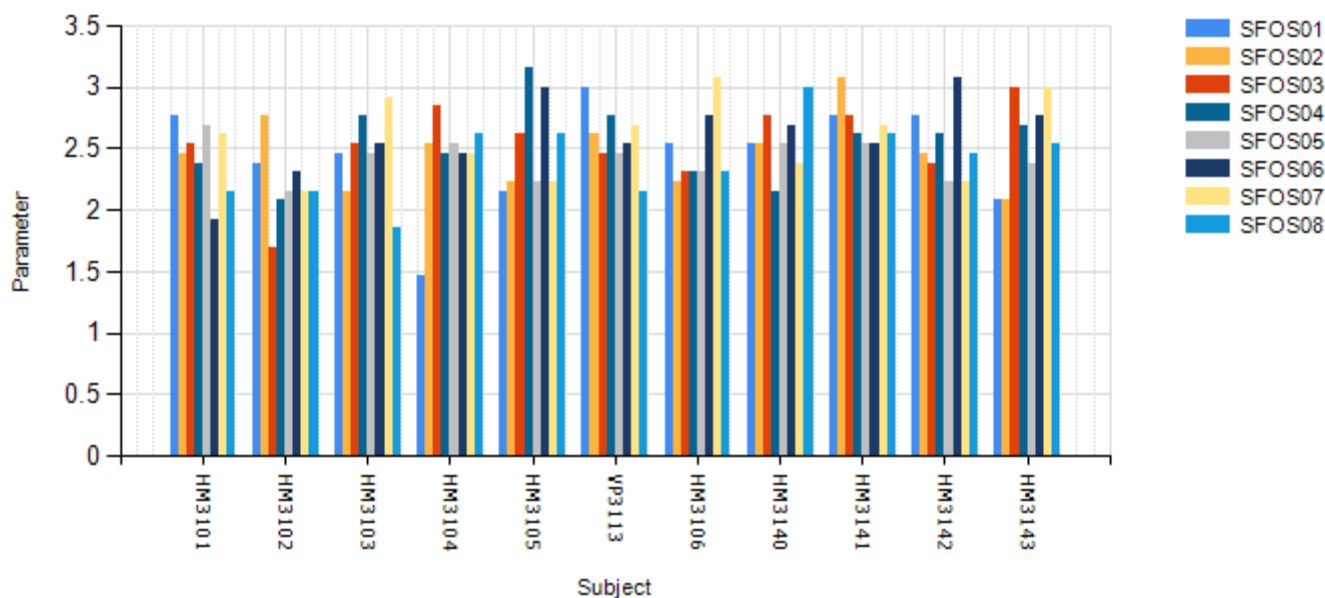
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Data Representation of Feedback Feedback on Courses (Students)

1st Semester 2019-20
Number of students:13

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3101	2.77	2.46	2.54	2.38	2.69	1.92	2.62	2.15	2.44
HM3102	2.38	2.77	1.69	2.08	2.15	2.31	2.15	2.15	2.21
HM3103	2.46	2.15	2.54	2.77	2.46	2.54	2.92	1.75	2.46
HM3104	1.46	2.54	2.85	2.46	2.54	2.46	2.46	2.62	2.42
HM3105	2.15	2.23	2.62	3.15	2.23	3.00	2.23	2.72	2.53
VP3113	3.00	2.62	2.46	2.77	2.46	2.54	2.69	2.15	2.59
HM3106	2.54	2.23	2.31	2.31	2.31	2.77	3.08	2.31	2.48
HM3140	2.54	2.54	2.77	2.15	2.54	2.69	2.38	3.00	2.58
HM3141	2.77	3.08	2.77	2.62	2.54	2.54	2.69	2.62	2.70
HM3142	2.77	2.46	2.38	2.62	2.23	3.08	2.23	2.46	2.53
HM3143	2.08	2.08	3.00	2.69	2.38	2.77	3.00	2.54	2.57
Total Avg. :-	2.45	2.47	2.54	2.55	2.41	2.60	2.59	2.51	2.50

Student Feedback Chart - 1st Semester

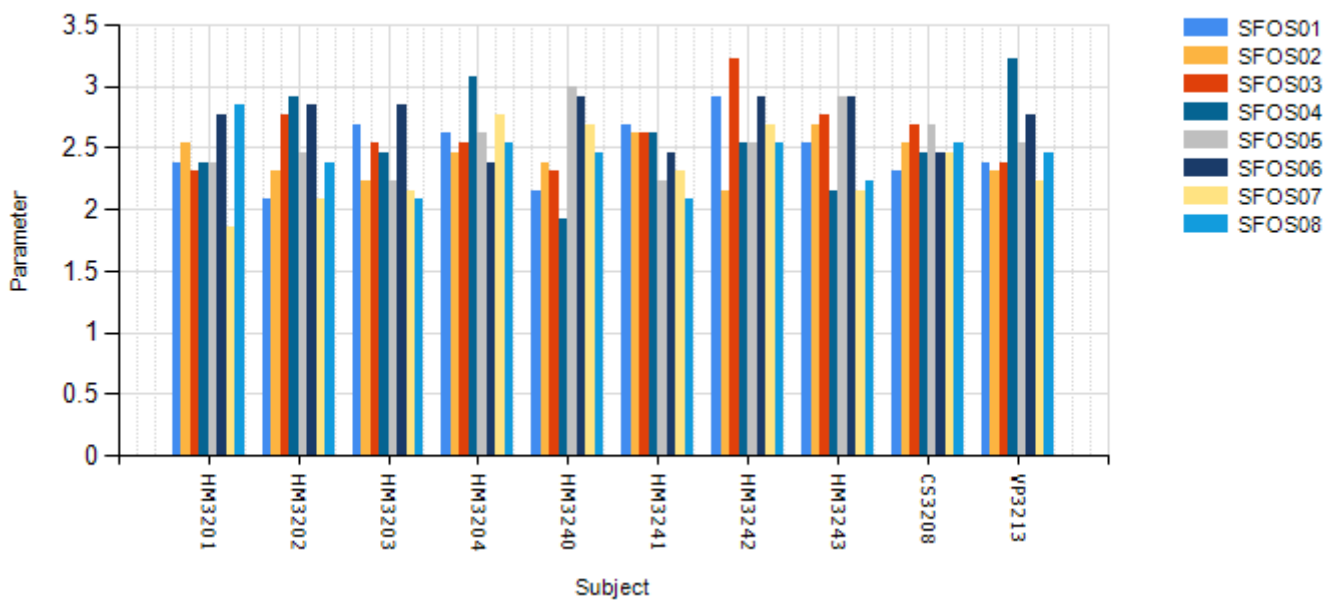



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2nd Semester 2019-20
Number of students:13

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
HM3201	2.38	2.54	2.31	2.38	2.38	2.77	1.85	2.85	2.43
HM3202	2.08	2.31	2.77	2.92	2.46	2.85	2.08	2.38	2.48
HM3203	2.69	2.23	2.54	2.46	2.23	2.85	2.15	2.08	2.40
HM3204	2.62	2.46	2.54	3.08	2.62	2.38	2.77	2.54	2.63
HM3240	2.15	2.38	2.31	1.92	3.00	2.92	2.69	2.46	2.48
HM3241	2.69	2.62	2.62	2.62	2.23	2.46	2.31	2.18	2.45
HM3242	2.92	2.15	3.23	2.54	2.54	2.92	2.69	2.54	2.69
HM3243	2.54	2.69	2.77	2.15	2.92	2.92	2.15	2.23	2.55
CS3208	2.31	2.54	2.69	2.46	2.69	2.46	2.46	2.54	2.52
VP3213	2.38	2.31	2.38	3.23	2.54	2.77	2.23	2.56	2.54
Total Avg. :-	2.48	2.42	2.62	2.58	2.56	2.73	2.34	2.52	2.52

Student Feedback Chart - 2nd Semester

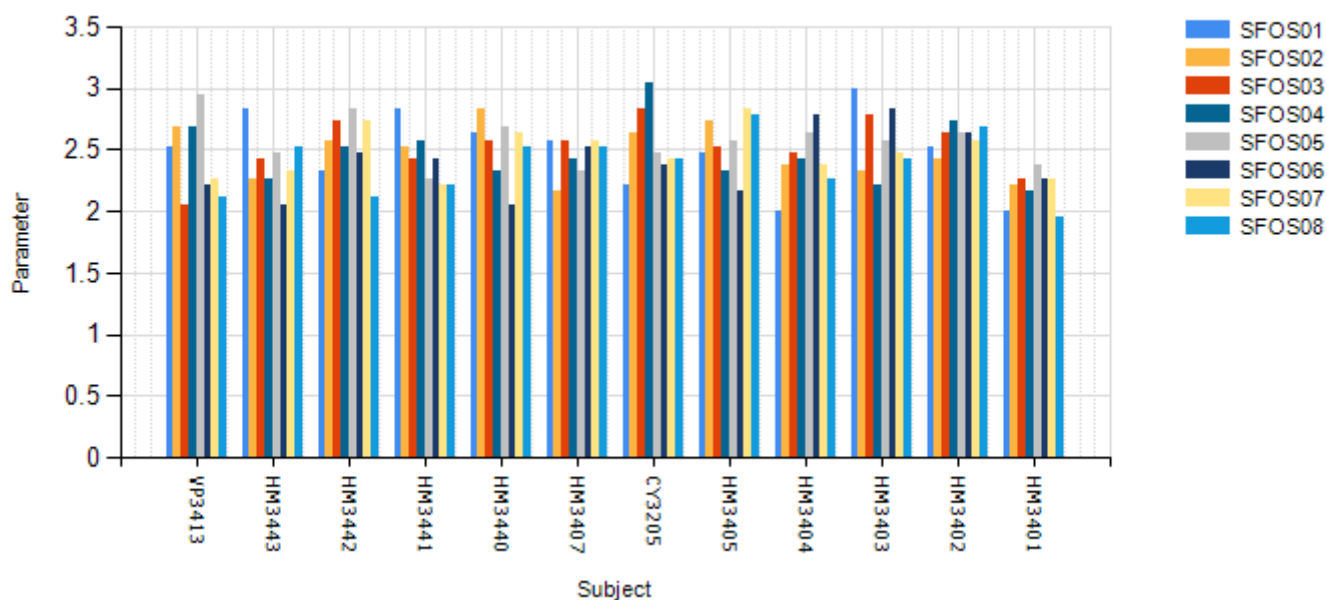



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4th Semester 2019-20
Number of students:23

Subject Code	SFOS01	SFOS02	SFOS03	SFOS04	SFOS05	SFOS06	SFOS07	SFOS08	Total Avg.
VP3413	2.53	2.68	2.05	2.68	2.95	2.21	2.26	2.11	2.43
HM3443	2.84	2.26	2.42	2.26	2.47	2.05	2.32	2.53	2.39
HM3442	2.32	2.58	2.74	2.53	2.84	2.47	2.74	2.11	2.54
HM3441	2.84	2.53	2.32	2.58	2.26	2.42	2.21	2.21	2.43
HM3440	2.63	2.84	2.58	2.32	2.68	2.05	2.63	2.43	2.53
HM3407	2.58	2.16	2.58	2.42	2.32	2.53	2.58	2.53	2.46
CY3205	2.21	2.63	2.84	3.05	2.47	2.37	2.42	2.32	2.55
HM3405	2.47	2.74	2.53	2.32	2.58	2.16	2.84	2.79	2.55
HM3404	2.00	2.37	2.47	2.42	2.63	2.79	2.37	2.16	2.41
HM3403	3.00	2.32	2.79	2.21	2.58	2.84	2.47	2.42	2.58
HM3402	2.53	2.42	2.63	2.74	2.63	2.63	2.58	2.68	2.61
HM3401	2.00	2.21	2.26	2.16	2.37	2.26	2.26	2.15	2.18
Total Avg. :-	2.50	2.48	2.43	2.47	2.56	2.40	2.47	2.58	2.47

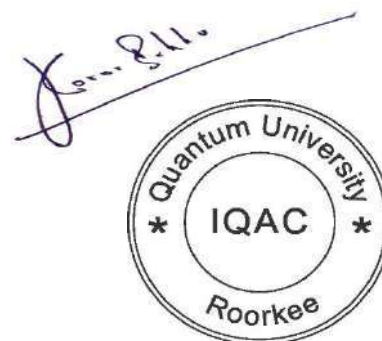
Student Feedback Chart - 4th Semester




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	Reference Parameters Requiring Action		Ref No	Recommendations of SSG of the Department
Course Feedback	SFOS01 (2.45)	Quality of content, relevance & rigour	R-1	Remove the subject from the course in HM-3106, 3107, 3108, 3109, Remove the subject from the syllabus in HM-3208,3209, 3210, 3211, CS 3208
	SFOS02 (2.42)	Qualitative classroom activities	R-2	Whole syllabus needs to be changed and subject name and code also need to be changed in HM-3101, 3102, 3140, 3141,3201, 3202, 3240, 3241,3401, 3402, 3440, 3441. More students presentations are required to be implemented. More students presentations are required to be implemented
	SFOS03 (2.43)	Course coverage respect to pace of learning	R-3	Forming Fast learning peer groups or discussion groups. Assignments for Fast and slow learners that is based on project, case studies, Flip classes.
	SFOS04 (2.47)	Qualitative Notes in different forms	R-4	Accommodation and front office -I needs to be combined as one subject with new syllabus and new subject code in HM-3103, 3104, 3142, 3143, 3203, 3204, 3242, 3243, 3403, 3404, 3442, 3443, Orientation program should be more elaborative and informative. Orientation program should be more elaborative and informative.
	SFOS05 (2.41)	Innovative Teaching Practice	R-5	Subject name should be reframed. Regular training required for the faculties to develop new techniques used in industry.
	SFOS06 (2.40)	Usage of Alternative learning platforms	R-6	Usefulness of ERP/ LMS/ QLRC/Other learning platforms towards efficient delivery of the course content. Faculties provide quality of content based on new concepts / technologies.
	SFOS07 (2.34)	Reliable evaluation system	R-7	Soft Skills of the Students have to be monitored along with their Academic development.


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