Action Taken Report on Feedback of Stakeholders

Session (2019-20)

Program Name: Bachelor of Hotel Management (BHM)

Department of Hospitality and Tourism

Faculty of Graduate Studies
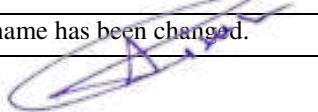
Quantum University, Roorkee

Action Taken Report of the Department

(On the basis of the suggestions made by the IQAC and Sub Specialty Groups of the Departments on the Feedback of all stakeholder)

Action Taken Report		
Department Name: Department of Hospitality and Tourism		
Feedback Session: 2019-20		
Curriculum Design		
Code	**Recommendation by Sub Specialty Groups of the Department**	**Action taken for next session 2020-21**
HM3101	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3102	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3103	**R-4** Accommodation and front office -I needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3104	**R-4** Accommodation and front office -I needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3105	**R-1** Remove the subject from curriculum.	Subject removed from curriculum
HM3140	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3141	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3142	**R-4** Accommodation and front office lab -I needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3143	**R-4** Accommodation and front office lab -I needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3106	**R-1** Remove the subject from the course.	Removed the subject from the curriculum.
HM3107	**R- 1**Remove the subject from the course.	Removed the subject from the curriculum.
HM3108	**R-1** Remove the subject from the course.	Removed the subject from the curriculum.
HM3109	**R-1** Remove the subject from the course.	Removed the subject from the curriculum.
HM3201	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3202	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3203	**R-4** Accommodation and front office -II needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.

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HM3204	**R-4** Accommodation and front office -II needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3240	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3241	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3242	**R-4** Accommodation and front office lab-II needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3243	**R-4** Accommodation and front office lab-II needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3208	**R-1** Remove the subject from the syllabus.	Subject removed from the syllabus.
HM3209	**R- 1**Remove the subject from the syllabus.	Subject removed from the syllabus.
HM3210	**R- 1** Remove the subject from the syllabus.	Subject removed from the syllabus.
HM3211	**R- 1** Remove the subject from the syllabus.	Subject removed from the syllabus.
CS3208	**R- 1** Remove the subject from the syllabus.	Subject removed from the syllabus.
EG3210	**R- 1** Remove the subject from the syllabus.	Subject removed from the syllabus.
HM3401	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3402	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3403	**R-4** Accommodation and front office -III needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3404	**R-4** Accommodation and front office -III needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3405	**R-1** Remove the subject from the curriculum.	Subject removed from the curriculum.
HM3406	**R-1** Remove the subject from the curriculum.	Subject removed from the curriculum.
HM3407	**R- 1** Remove the subject from the curriculum.	Subject removed from the curriculum.
HM3408	**R-1** Remove the subject from the curriculum.	Subject removed from the curriculum.
HM3409	**R-1** Remove the subject from the curriculum.	Subject removed from the curriculum.
HM3440	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3441	**R-2** Whole syllabus needs to be changed and subject name and code also need to be changed.	New syllabus added of the subject and name of the subject and subject code is also changed.
HM3442	**R-4** Accommodation and front office lab-III needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
HM3443	**R-4** Accommodation and front office lab-III needs to be combined as one subject with new syllabus and new subject code.	New syllabus for the updated subject has been generated with new subject name and code.
CY3205	**R-1** Remove the subject from the curriculum.	Subject removed from the curriculum.
VP3413	**R-5** Subject name should be reframed.	Subject name has been changed.

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Other Teaching Learning Aspects		
Soft Skill Mentoring of Students.	R-7 Soft Skills of the Students have to be monitored along with their Academic development.	Mentors are advised to be in regular contact with students and have regular sessions with them.
Faculty Development Programme and Sessions	R-5 Regular training required for the faculties to develop new techniques used in industry.	More FDPs were introduced to the faculties for their personal and career development thus ensuring more professional approach towards teaching.
Overall Teaching Learning Process	R-6 Usefulness of ERP/ LMS/ QLRC/Other learning platforms towards efficient delivery of the course content. Faculties provide quality of content based on new concepts / technologies.	Overall Teaching Learning Process is enhanced through CMS.
Peer Group Learning	R-3 Forming Fast learning peer groups or discussion groups. Assignments for Fast and slow learners that is based on project, case studies, Flip classes.	Assignments for Fast and slow learners that is based on project, case studies, Flip classes through Qualtrics and Moodle.
Communication Skills	R-2 More students presentations are required to be implemented	Incorporated in Assignment, flip classes, mini projects supervised by teachers
Orientation	R-4 Orientation program should be more elaborative and informative.	Information regarding major and minor courses need to be given at the time of orientation only.

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Karan Babbar
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